

## **Robocall Mitigation Plan for VickeryIT LLC.**

**Company Overview:** VickeryIT LLC. is a reseller of voice services provided by Bandwidth, Inc, a wholesaler. As a reseller, we do not originate calls directly on our own network infrastructure but facilitate voice services for our customers through partnerships with wholesalers. We are committed to complying with Federal Communications Commission (FCC) regulations, including those outlined in 47 CFR § 64.6300 et seq., to implement STIR/SHAKEN and combat illegal robocalls to protect consumers.

**STIR/SHAKEN Implementation:** VickeryIT LLC. has fully implemented STIR/SHAKEN protocols in compliance with FCC requirements. Through our partnership with Sky Switch, we ensure that all eligible voice traffic is authenticated and verified using STIR/SHAKEN call authentication standards. We rely on Sky Switch's network infrastructure, which supports full STIR/SHAKEN implementation, including the signing of calls with appropriate attestation levels (A, B, or C) based on the caller's authentication status. We actively monitor compliance with STIR/SHAKEN requirements to ensure that all voice traffic adheres to FCC regulations.

**Robocall Mitigation Measures:** To further prevent illegal robocalls and ensure compliance with FCC regulations, we have implemented the following comprehensive measures:

- **Customer Verification:** We conduct thorough identity and business verification during customer onboarding. Customers agree to anti-robocall pledges by using services, and we perform recurring account reviews to detect suspicious activity, suspending or terminating accounts found to be in violation.
- **Wholesaler Compliance:** Our contracts with Sky Switch mandate full compliance with FCC anti-robocall rules, including STIR/SHAKEN implementation. We review Sky Switch's Robocall Mitigation Database (RMD) certifications quarterly and reserve the right to terminate partnerships for noncompliance.
- **Call Blocking and Reporting:** We and our upstream partner maintain an active blacklist using data from the Industry Traceback Group (ITG) and FCC threat databases to block calls from known malicious sources. Suspected robocall violations are reported to the FCC, law enforcement, and ITG for further action.
- **Traceback Cooperation:** We commit to responding fully to traceback requests within 24 hours, with dedicated staff assigned to coordinate with traceback authorities to identify and mitigate sources of illegal robocalls.

**No Past Issues:** VickeryIT LLC. and its affiliated entities have not been subject to investigations or penalties related to robocall violations in the past.

**FCC Robocall Mitigation Database Filing:** We will submit and maintain accurate filings in the FCC's Robocall Mitigation Database, including the following details:

- **Business Name:** VickeryIT LLC.
- **Address:** 3810 W Idaho Blvd, Emmett, ID 83617
- **Contact:** Justin Vickery, [justin@vickeryit.com](mailto:justin@vickeryit.com), 208-740-0498

**Signed:** Justin Vickery, President, VickeryIT, December 29 th , 2025.