

Robocall Mitigation Program

The filer provides inbound and outbound voice calling services to end users and business customers and relies on upstream voice service providers for call routing and authentication.

The filer maintains a robocall mitigation program designed to prevent the origination of illegal or unwanted robocalls. [Redacted].

The filer honors opt-out requests, investigates consumer complaints related to calling activity, and prohibits unlawful robocalling or spoofing.

The filer cooperates fully with traceback requests from the Federal Communications Commission, law enforcement, and the industry traceback consortium, and commits to responding to such requests within 24 hours.

All calls originated using the filer's services are subject to these robocall mitigation policies and procedures, consistent with 47 CFR §64.6305.