

Robocall Mitigation Plan

For FCC Robocall Mitigation Database Submission

Provider Legal Name: Cabling Solutions, Inc.

DBA(s): Cabling Solutions, Inc.

FRN: 0026397489

Business Address: 200 Azar Ct, 2nd Floor, Baltimore, MD 21227

Service Type/Role: ☒ Voice Service Provider ☐ Gateway Provider ☐ Non-Gateway
Intermediate Provider

Robocall Mitigation Contact:

- Name/Title: Andrew Schwarz / CEO
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- Phone: 410-536-2068 x103

Plan Version: 1.12

Effective Date: January 1, 2026

Last Review Date: December 29, 2025

1. Purpose

Cabling Solutions, Inc. maintains this Robocall Mitigation Plan to take reasonable and effective steps to **avoid originating, carrying, or processing illegal robocalls** and to reduce misuse of our network.

2. Scope

This Plan applies to:

- All voice services operated by Cabling Solutions, Inc.
- All customers, including any resellers/wholesale accounts if applicable.
- All traffic originated, terminated, or transited on our network.

3. STIR/SHAKEN Status

For the **IP portions** of our network, Cabling Solutions, Inc.is:

- ☐ Fully implemented
- ☐ Partially implemented
- ☒ Not implemented

Explanation (if partial/not implemented):

[We sell a white label product and IP portions are handled by others IE it support or the white label vendor.]

4. Customer Onboarding (Know Your Customer)

We verify customer identity and intended use before enabling service.

Minimum onboarding requirements:

- Valid legal name and verified contact information
- Business identity verification where applicable (e.g., registration/EIN)
- Verified service address
- Authorized-user verification
- Documented calling use case for outbound or higher-volume customers

Enhanced scrutiny may apply to:

- High-volume outbound calling
- Marketing/lead generation use cases
- New reseller/wholesale requests
- Rapid scaling requests

We maintain onboarding records and may require updated documentation if risk indicators emerge.

5. Contractual Controls

Our service agreements prohibit:

- Illegal robocalls
- Caller ID spoofing or misrepresentation
- Use of invalid, unassigned, or unauthorized numbers

We reserve the right to:

- **Restrict, suspend, or terminate** service for suspected illegal activity
 - Require customers/resellers to cooperate with investigations
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6. Traffic Monitoring & Detection

We monitor traffic to identify patterns consistent with illegal or abusive calling.

Indicators reviewed include:

- Unusual spikes in call volume
- Short-duration or “one-ring” patterns
- High failed-call or low answer-rate anomalies
- Rapid caller ID rotation
- Repeated complaints associated with a customer or trunk

Tools used:

- ☒ Internal monitoring
 - ☐ Third-party analytics: [Vendor/Platform]
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7. Blocking & Do-Not-Originate (DNO)

We block traffic that appears clearly illegal or abusive based on monitoring signals and complaint data.

If acting as a **Gateway Provider**, we block calls based on at least one reasonable **Do-Not-Originate** list.

DNO list source(s): NA

8. Complaints & Abuse Response

We accept reports from consumers, carriers, and industry partners.

Abuse contact:

- Email: help@csicom.com
- Phone/Web form (optional):

Process:

1. Review complaint and CDRs
 2. Identify responsible account/trunk
 3. Validate caller ID authorization
 4. Apply corrective action as needed
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9. Enforcement Actions

We use a graduated response based on severity:

- Warning and required remediation
- Traffic limitations
- Suspension
- Termination

For egregious or clearly illegal traffic, we may **suspend immediately**.

10. Traceback Cooperation

We cooperate with authorized traceback efforts and will provide relevant records and customer/account details.

Response target: within 24 hours of receipt.

11. Reseller Oversight (If Applicable)

If we serve resellers/wholesale customers, we require them to:

- Maintain reasonable KYC and monitoring
- Flow down compliance obligations to their end users
- Provide customer and traffic details upon request

We may suspend reseller traffic if illegal activity is suspected and not promptly remediated.

12. Recordkeeping & Review

We maintain records relating to:

- Customer onboarding
- Complaints and investigations
- Monitoring alerts
- Suspension/termination actions
- Traceback correspondence

Retention period: [per internal policy]

This Plan will be reviewed at least annually and updated when material information changes.

13. Certification

I certify that Cabling Solutions, Inc. has implemented the practices described in this Plan and will take reasonable steps to prevent our network from being used for illegal robocalls.

Authorized Officer Name/Title: Andrew Schwarz / CEO

A handwritten signature in black ink, appearing to read "Andrew Schwarz", with a long horizontal flourish extending to the right.

Signature: _____

Date: December 29, 2025