

Company Name: VOICE TELECOMUNICACIONES DE MEXICO

RFC: VTM150131BFA

Present:

Introduction and Function of the Entity:

Voice Telecommunications de México is a Voice Service Provider and IP telephony reseller with an MSP (Managed Service Provider) model. It is obligated to its suppliers for the proper implementation of call traffic. Voice Telecommunications de México does not implement STIR/SHAKEN, as it uses the certificates and certification policies of its suppliers because it lacks the necessary network infrastructure to implement STIR/SHAKEN. Its sole responsibility lies with the RMD presentation and mitigation program.

STIR/SHAKEN Implementation Proclamation:

Currently, Voice Telecomunicaciones de México has providers such as IDT, Voxbeam, Flowroute, and IDT as a Carrier that handles traffic and delivery policies.

I. Call origin measures:

1. Voice telecommunications de México will have an FCC registration in the Commission Registration System (CORES) with FRN 0037779881 and will have a mandatory RMD imposed by its U.S. calling service provider.
2. Voice Telecommunications de México will use caller ID authentication by sending, at both the origin and destination, a detailed call log as the provider expects to receive it for a SIP call. Voice Telecommunications de México will automatically



block any traffic that does not comply with the required SIP authentication standards.

3. For call traffic, Voice Telecommunications of Mexico will only use providers with RMD for calls and based in the USA and that have an RMD registration and plan with STIR/SHAKEN implementation.
4. As a reseller of SIP telephony services, we provide the end customer with only valid numbers registered on our providers' platforms, such as caller IDs and DIDs, for the use of outgoing and incoming SIP telephony.
5. Voice Telecomunicaciones de México commits to fully cooperating with the FCC, state authorities and the Registered Traceback Consortium Administrator in the investigation of suspected traffic.
6. The use of Caller IDs not authorized by Voice Telecommunications of Mexico is strictly prohibited. Any detection of an unauthorized Caller ID will result in the blocking of customer service and will be subject to investigation as a security measure for policy compliance.
7. Call Analytics and Monitoring: As a security measure, only IPs registered in the service's firewall are allowed.
8. Voice Telecomunicaciones de México systematically monitors call detail records (CDRs) to identify patterns consistent with illegal robocalls, such as bursts of short-duration calls, high rates of uncompleted call attempts, and the use of unassigned or invalid source numbers
9. Voice telecommunications in Mexico also provides notifications from providers when the call ASL is low.



II. Transparency:

1. Our due diligence process includes reviewing the client's business activity and confirming that their calling practices comply with the Telephone Consumer Protection Act (TCPA).
2. Voice Telecommunications of Mexico will inform its customers about the use and best practices for outgoing calls from our services.
3. Voice Telecomunicaciones de México will disclose the policies implemented for call traffic in the Federal Communications Commission (FCC) public notice DA 24-73.
4. For the contracting of providers (GATEWAY) Voice telecommunications of Mexico will validate the legitimacy of the provider and consult the policies and measures implemented for traffic and its registration with the FCC.

III. Analysis and mitigation tools:

1. The provider associated with Voice Telecommunications of Mexico must have records of calls made from origin to destination, including information on origin, destination, IP address, country of origin and destination.
2. The partner provider must provide the download of calls made for analysis.
3. The provider must implement STIR/SHAKEN for call traffic.
4. The provider must inform Voice Telecomunicaciones de México of any data that may be detrimental to the proper flow of calls, and must notify them by email, phone calls, or any other means described on their platform so that Voice Telecomunicaciones de México can take the necessary corrective measures.

IV. Enforcement and Traceback Cooperation:

1. Voice Telecomunicaciones de México commits to fully cooperate with the FCC, state authorities, and the Registered Traceback Consortium Administrator in the investigation of suspicious traffic within 24 hours.
2. Voice Telecomunicaciones de México will provide any information necessary for the verification and compliance with the policies imposed by the provider for the implementation of STIR/SHAKEN.