

Robocall Mitigation Program

Elevate Communications Consulting LLC

Elevate Communications Consulting LLC maintains a robocall mitigation program designed to prevent the origination, facilitation, or transmission of illegal, fraudulent, or spoofed robocalls.

The company provides consulting and technical support related to communications workflows and does not operate as a facilities-based voice service provider. Elevate Communications Consulting LLC does not assign telephone numbers, originate calls as a carrier, or provide direct voice services to the public.

All calling activities supported by the company are subject to acceptable use policies, client validation procedures, and ongoing monitoring. Reasonable steps are taken to review call patterns, analyze call completion rates, monitor short-duration and anomalous calling behavior, and suspend or terminate activity associated with suspected abuse or non-compliance.

Where applicable, STIR/SHAKEN authentication is implemented by upstream voice service providers utilized by the company. Elevate Communications Consulting LLC cooperates fully with upstream carriers, analytics providers, the FCC, law enforcement agencies, and the industry traceback consortium, and responds promptly to any traceback requests or inquiries.

Clients found to be engaging in unlawful calling practices, including illegal robocalls or caller ID spoofing, are subject to immediate suspension or termination of services and support.

Contact Department: Compliance Department
Authorized Representative: Patrick J Shea
Title: Managing Member