

Robocall Mitigation Program Description

Company Name: Dataday Technology Solutions

FCC Registration Number (FRN): 0037779170

Dataday Technology Solutions provides hosted VoIP services to small and mid-sized businesses. We do not permit the use of our services for robocalling, auto-dialing, cold outreach, scams, or any form of unsolicited or deceptive communications.

Customer Vetting & Onboarding Controls

All prospective customers are required to complete a mandatory onboarding eligibility checklist prior to service activation. This checklist is used to verify the customer's business model, intended call usage, estimated call volume, and confirm that the customer is not operating as a call center or engaging in outbound sales or mass-calling activities. Customers that do not align with our acceptable use guidelines are denied access to the platform.

Acceptable Use Enforcement

Dataday Technology Solutions enforces a strict Acceptable Use Policy that explicitly prohibits robocalls, prerecorded messages, auto-dialers, cold calling, and high-volume dialing environments. Violations of this policy result in immediate suspension or termination of service.

Traffic Monitoring & Mitigation

Call traffic is monitored for abnormal usage patterns, excessive call volumes, and behavior consistent with illegal robocalling activity. Dataday Technology Solutions reserves the right to throttle, suspend, or terminate service to protect network integrity and regulatory compliance.

STIR/SHAKEN Framework

Dataday Technology Solutions does not implement STIR/SHAKEN authentication directly. We rely on our upstream voice service provider to originate calls and apply STIR/SHAKEN authentication in accordance with FCC requirements.

Traceback Cooperation

Dataday Technology Solutions commits to responding fully and promptly to traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium. We cooperate with all investigations related to suspected illegal robocalling activity.