

## Robocall Mitigation Program Description

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Company Name: Netfry

FCC Registration Number (FRN): 0037776531

Country of Operation: India

Netfry is a foreign voice service provider that enables outbound voice traffic to the United States through upstream U.S.-based voice service providers. Netfry does not operate a U.S. facilities-based network, does not control North American numbering resources, and does not directly implement STIR/SHAKEN authentication.

### STIR/SHAKEN Exemption:

Netfry is exempt from STIR/SHAKEN implementation requirements pursuant to 47 CFR §64.6304 because it is a foreign voice service provider that does not directly sign calls on the U.S. public switched telephone network. All calls transmitted by Netfry are carried by upstream U.S. voice service providers that implement STIR/SHAKEN authentication and signing.

### Robocall Mitigation Measures:

Netfry maintains a robocall mitigation program consistent with 47 CFR §64.6305(a), which includes the following measures:

- Verification of customers prior to service enablement
- Monitoring of call traffic patterns, including answer-seizure ratio (ASR) and call duration
- Identification and blocking of suspicious, abusive, or unlawful calling activity
- Immediate suspension of traffic associated with complaints, abuse reports, or traceback requests
- Cooperation with upstream voice service providers, the FCC, law enforcement, and the industry traceback consortium

- Maintenance of accurate contact information for rapid response to compliance inquiries

Netfry prohibits illegal robocalls, fraud, scam-related activity, and caller ID spoofing. Any violation of these policies results in immediate service termination.

Compliance Commitment:

Netfry commits to responding fully and within 24 hours to any traceback or information request from the Federal Communications Commission, law enforcement agencies, or authorized traceback partners.

Authorized Officer:

Name: Suman Das

Title: Owner / Authorized Representative