

Robocall Mitigation Program Description

Synccos Inc.

FCC Registration Number (FRN): 0032187262

Date: December 22, 2025

1. Company Overview

Synccos Inc. is a U.S.-based voice service provider that offers hosted voice and unified communications services to end-user customers. Synccos Inc. operates as a reseller and relies on an upstream wholesale voice service provider for network infrastructure, call routing, and implementation of STIR/SHAKEN authentication.

2. STIR/SHAKEN Implementation

Synccos Inc. relies on its upstream wholesale voice service provider to implement the STIR/SHAKEN authentication framework at the network level for originating voice traffic. All calls originated on behalf of Synccos Inc.'s end-user customers are subject to STIR/SHAKEN authentication in accordance with applicable FCC rules.

3. Robocall Mitigation Measures

Synccos Inc. maintains a robocall mitigation program designed to prevent the origination of illegal robocalls. This program includes the following reasonable and effective measures:

- Vetting of customers during onboarding, including review of intended use cases for voice services
- Monitoring of call traffic patterns and usage for abnormal, high-volume, or suspicious calling behavior
- Investigation of complaints received from upstream providers, carriers, consumers, or regulatory entities

- Enforcement actions against customers found to be originating or facilitating illegal robocalls, which may include warnings, suspension of service, or termination of service
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4. Traceback Cooperation

Synccos Inc. commits to responding fully and within 24 hours to all traceback requests received from the Federal Communications Commission, law enforcement agencies, or the industry traceback consortium. Synccos Inc. cooperates with its upstream provider and relevant authorities to investigate and mitigate suspected illegal robocall activity.

5. Ongoing Compliance

Synccos Inc. reviews and updates its robocall mitigation practices as necessary to remain compliant with FCC rules and guidance. The company maintains internal procedures to ensure that mitigation efforts are consistently applied and documented.

6. Certification

Synccos Inc. certifies that the information contained in this Robocall Mitigation Program Description is true and accurate to the best of its knowledge and that the company implements the mitigation measures described herein in compliance with 47 CFR § 64.6305.

Authorized Officer:

Yoel Bochner
Compliance Officer / COO
Synccos Inc.