

Fusion Networks Enterprises, LLC: Robocall Mitigation Plan

Date: December 19, 2025 **FCC Registration Number (FRN):** 0030336697

I. Introduction

Fusion Networks Enterprises, LLC ("Company") provides interconnected VoIP services as a Voice Service Provider. This Robocall Mitigation Plan outlines the affirmative steps Company takes to prevent the origination of illegal robocalls on its network, in compliance with 47 C.F.R. § 64.6305 and the TRACED Act.

II. STIR/SHAKEN Implementation

Company utilizes the SkySwitch (BCM One) platform for call routing and authentication.

- **Authentication:** Company certifies a **Partial Implementation** of STIR/SHAKEN. All IP-based calls originated by Company's customers are passed to our upstream provider, SkySwitch, which performs the technological act of signing calls with the appropriate attestation levels.
- **Non-IP Traffic:** To the extent any traffic originates on non-IP infrastructure, it is subject to the mitigation practices described in Section III.

III. Robocall Mitigation Practices

Company employs a multi-layered approach to robocall mitigation, focusing on the following three pillars:

1. Know Your Customer (KYC) Procedures Company takes affirmative measures to vet all new and renewing customers to ensure they are legitimate business entities. These steps include:

- **Identity Verification:** Collecting and verifying the customer's legal business name, physical address.
- **Service Usage Review:** Requiring customers to describe their intended use of the service. We do not knowingly provide service to high-volume autodialers or entities engaged in telemarketing without proof of legal compliance.
- **Payment Verification:** Requiring valid financial information, which serves as a secondary check of business legitimacy.

2. Network Monitoring and Analytics In partnership with our upstream provider, Company monitors outbound traffic patterns to identify signs of illegal robocalling, such as:

- High volumes of short-duration calls (e.g., average call duration under 6 seconds).
- Low call-completion rates.
- Bursts of calls to sequential phone numbers.

- **Action:** If suspicious activity is detected, Company will investigate and, if necessary, suspend the customer's service within 24 hours while a full audit is conducted.

3. Response to Traceback Requests Company commits to full cooperation with the FCC, law enforcement, and the Industry Traceback Group (ITG).

- **24-Hour Commitment:** Company certifies that it will respond to all traceback requests within **24 hours** of receipt.
- **Point of Contact:** Steve Anderson, Owner (s.anderson@fusionnetworks.me).

IV. Upstream Provider Vetting

Company monitors the performance of its upstream provider, SkySwitch, to ensure they remain in good standing with the FCC Robocall Mitigation Database. If an upstream provider is removed from the database, Company will cease routing traffic through that provider in accordance with FCC rules.

V. Conclusion and Certification

Company will update this plan within 10 business days of any material change in its practices or STIR/SHAKEN implementation status.

Authorized Signature: *Steve Anderson, Owner Fusion Networks Enterprises, LLC*