

UNITY PERFORMANCE

Robocall Mitigation Database Certification

Certification Statement

Pursuant to **47 CFR § 64.6305(a)**, UNITY PERFORMANCE hereby certifies that it has implemented and maintains an appropriate robocall mitigation program designed to prevent the origination of illegal robocall traffic on its network.

UNITY PERFORMANCE provides voice services as a **VoIP service provider / reseller**. Outbound voice calls are originated through one or more upstream voice service providers. UNITY PERFORMANCE does not directly originate calls to the public switched telephone network (PSTN).

Robocall Mitigation Program Description

1. Customer Vetting and Acceptable Use

UNITY PERFORMANCE performs reasonable due diligence on all customers prior to service activation, including identity verification and business use validation where applicable. Its Acceptable Use Policy strictly prohibits illegal robocalls, caller ID spoofing, and fraudulent or abusive calling practices.

2. Traffic Monitoring and Upstream Controls

UNITY PERFORMANCE relies on its upstream originating carriers to perform network-level robocall mitigation, including traffic monitoring, analytics, blocking, and reputation-based controls.

3. Investigation and Remediation

Upon notice of suspected illegal robocall activity, UNITY PERFORMANCE promptly investigates and takes appropriate corrective action, including suspension or termination of service if required.

4. Traceback Cooperation

UNITY PERFORMANCE commits to respond within **24 hours** to traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group (ITG).

5. Ongoing Compliance Review

UNITY PERFORMANCE periodically reviews its robocall mitigation practices to ensure continued compliance with FCC regulations.

STIR/SHAKEN Status

UNITY PERFORMANCE certifies that it is not required to implement STIR/SHAKEN because it does not directly originate calls to the PSTN and relies on upstream voice service providers.

Date: 19 December 2025

Time (IST): 01:12 AM

Authorized Representative: _____

Title: _____