

TELZA LLC - Robocall Mitigation Plan

Date: Dec 17, 2025

1. Company Information

Legal Name: TELZA LLC

FCC Registration Number (FRN): 0037753373

Employer Identification Number (EIN): 98-1861315

Compliance Contact: Arman Amjad Butt, Sole Member

Email: telzaofficial@gmail.com

Phone: 771-218-2293

Address: 5900 BALCONES DR STE 25786, AUSTIN, TX 78731

2. Service Description

TELZA LLC is a registered VoIP service provider offering inbound and outbound VoIP services to domestic and international commercial clients.

TELZA relies on upstream SIP carriers for call routing and does not operate its own SIP interconnect capable of STIR/SHAKEN implementation.

TELZA maintains fully compliant robocall mitigation policies aligned with FCC requirements under 47 CFR § 64.6305(a).

3. Robocall Mitigation Practices

A. Know Your Customer (KYC)

- All customers undergo strict identity and business verification.
- Business documentation, EIN/Tax data, authorized signatory verification, and intended use cases are collected.
- Customers must agree contractually to comply with FCC robocall rules.

B. Call Traffic Monitoring

- Real-time monitoring of call patterns for anomalies such as spikes, short-duration behavior, invalid CLI, or high-risk destinations.
- Automated alerts and manual reviews ensure fast detection of illegal robocall traffic.

C. Call Blocking, DNO, and Blacklisting Controls

- TELZA enforces Do-Not-Originate (DNO) lists using industry databases.
- Invalid, unassigned, unallocated, or unauthorized numbers are blocked.
- Suspicious traffic triggers immediate review, suspension, or termination.

D. Complaint Handling and Investigation

- All complaints are logged and investigated within 24 hours.
- TELZA cooperates with FCC, law enforcement, and traceback authorities.
- Misuse results in immediate corrective action or service termination.

E. STIR/SHAKEN Participation

- TELZA does not implement STIR/SHAKEN due to non-SIP interconnection limitations.
- Upstream partners manage STIR/SHAKEN authentication.

F. Traceback Cooperation

TELZA fully cooperates with all traceback requests from the USTelecom Industry Traceback Group, FCC Enforcement Bureau, or law enforcement agencies.

G. Staff Training

- Staff are trained to detect red flags in customer onboarding and call traffic.
- Training updated periodically in line with evolving FCC regulations.

4. Compliance Contact

Name: Arman Amjad Butt

Email: buttarman70@gmail.com

Phone: 771-218-2293

5. Principals, Affiliates, Subsidiaries, and Parent Companies

TELZA LLC is a privately owned company.

Principal Owner: Arman Amjad Butt

Ownership: 100%

The company has no parent entities or subsidiaries.

6. STIR/SHAKEN Exemption Justification

TELZA does not operate a SIP-based network capable of implementing STIR/SHAKEN.

All SIP functionality is provided by upstream carriers.

In accordance with 47 CFR § 64.6304(d), TELZA qualifies for this exemption while maintaining full compliance with 47 CFR § 64.6305(a).

Signed,

Arman Amjad Butt

Owner

TELZA