

# Robocall Mitigation Program Description

## Company Information

Company Name: LastTech

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## Purpose

This Robocall Mitigation Program is designed to comply with FCC regulations under the TRACED Act and 47 CFR §64.6305. The goal is to prevent the origination of illegal robocalls and protect consumers from fraudulent and unwanted calls.

## Scope

This program applies to all voice services provided by LastTech, including VoIP and traditional telephony services that interconnect with the Public Switched Telephone Network (PSTN).

## Compliance Framework

- - STIR/SHAKEN Implementation: Implemented for all IP-based calls to ensure caller identity verification and prevent spoofing.
- - Non-IP Network Measures: Alternative mitigation measures in place, including call analytics and manual verification.

## Mitigation Measures

- - Call Authentication: All originating calls are authenticated using STIR/SHAKEN or equivalent measures.
- - Call Blocking and Filtering: Use of dynamic blocklists for known illegal robocall numbers and AI-driven analytics to detect suspicious call patterns.

- - Know-Your-Customer (KYC): Verification of all customers before activation to prevent fraudulent accounts.
- - Traffic Monitoring: Continuous monitoring of call traffic to identify anomalies and prevent illegal robocalls.

## Traceback Cooperation

LastTech commits to respond to all traceback requests from the FCC, law enforcement, and the industry traceback consortium within 24 hours, as required by FCC rules.

## Consumer Protection

Caller ID labeling for suspicious calls and customer education on robocall risks and reporting mechanisms.

## Contact for Compliance

Compliance Officer: Brad Lassiter

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## Certification

I certify under penalty of perjury that the foregoing is true and correct.

Executed on: 12/4/2025

Officer e-Signature: Brad Lassiter