

TECHNOLOGY ACCELERATION PARTNERS INC: Comprehensive Robocall Mitigation & Call Protection Program

1. Executive Summary

TECHNOLOGY ACCELERATION PARTNERS INC is committed to protecting consumers and the integrity of the North American telephone network from illegal robocalls, spoofing, and fraudulent traffic. Our proactive, multi-layered Robocall Mitigation Program is registered with the Federal Communications Commission (FCC) Robocall Mitigation Database and is designed to fulfill our obligations under the TRACED Act and FCC rules (47 CFR § 64.6305).

This program implements a continuous cycle of **Prevent, Detect, Respond, and Adapt** to combat illicit calling activity. We deploy industry-leading authentication, AI-driven analytics, and stringent network enforcement to safeguard our network and our customers.

2. Provider Classification & Regulatory Framework

2.1 FCC Registration & Service Profile

- **FCC Registration Number (FRN):** 0036898542
- **Provider Type:**
 - ☒ **Voice Service Provider** (Originating, terminating, or both for end-users)
 - ☐ Gateway Provider (Primary provider for foreign-originated calls)
 - ☐ Non-Gateway Intermediate Provider
- **STIR/SHAKEN Implementation Status:**
 - ☒ **Fully Implemented & Operational.** We digitally sign and authenticate all eligible SIP calls with STIR/SHAKEN.
 - ☐ Partially Implemented (with claimed exemptions per FCC § ____)

2.2 Governing Regulations & Standards

Our program is structured to ensure compliance with:

- The Pallone-Thune TRACED Act
- FCC Robocall Mitigation Rules (47 CFR § 64.6300 et seq.)
- Mandatory participation in Industry Traceback Consortium (ITG) investigations
- Relevant industry best practices and standards (e.g., USTelecom)

3. Multi-Layered Call Protection Strategy

3.1 Call Authentication & Verification (STIR/SHAKEN)

We implement the STIR/SHAKEN framework to cryptographically validate caller identity:

- **Full Attestation (A-Level):** Applied to calls we fully originate and have verified.
- **Partial/Gateway Attestation (B/C-Level):** Applied appropriately for calls from partners or legacy networks.
- **Call Validation:** All inbound calls are checked for valid STIR/SHAKEN signatures.

Non-Authenticated/Invalid Call Handling:

Calls lacking valid authentication or with “Invalid” attestation are subjected to increased scrutiny, which may include analytic review, blocking, or labeling.

3.2 Proactive Network Monitoring & AI-Powered Detection

Our 24/7 monitoring system uses advanced analytics to identify and flag threats:

- **Anomaly Detection:** Identifies sudden traffic spikes, irregular calling patterns, and signs of neighbor spoofing.
- **Reputation Analysis:** Cross-references calls against dynamic industry threat lists (e.g., USTelecom’s Fraudulent Call Threat List), known bad actors, and the FCC’s Do Not Originate (DNO) list.
- **Automated Alerting:** Real-time alerts trigger immediate investigation by our Network Security Team.

3.3 Enforcement & Call Blocking

We enforce strict policies to prevent fraudulent traffic from entering or exiting our network:

- **Automated Blocking:** Calls originating from confirmed fraudulent sources or numbers on authoritative blocklists are blocked at the network edge.
- **Traffic Shaping:** Suspicious traffic streams can be rate-limited or quarantined pending review.
- **Termination for Cause:** We reserve the right to suspend or terminate service for clients repeatedly originating illegal robocall traffic.

3.4 Traceback Cooperation & Law Enforcement Support

TECHNOLOGY ACCELERATION PARTNERS INC fully cooperates with official traceback investigations:

- **Industry Traceback Consortium (ITG):** We respond promptly and completely to all valid ITG traceback requests.
- **Law Enforcement & Regulatory Agencies:** We provide detailed Call Detail Records (CDRs) within 24 hours of a lawful request to assist FCC, FTC, or state investigations.

4. Governance & Risk Management

4.1 Customer & Partner Due Diligence

We mitigate risk at the source through rigorous onboarding and monitoring:

- **Know Your Customer (KYC):** Enhanced vetting for high-risk customer categories (e.g., VoIP resellers, call centers).
- **Contractual Compliance:** All partners and customers agree to strict anti-robocall terms in our service agreements.

4.2 Recordkeeping & Independent Audit

- **Call Detail Record Retention:** We retain all necessary call records for a minimum of three years to support investigations.
- **Annual Compliance Audit:** Our program and its effectiveness are reviewed annually by an independent third party.

4.3 Consumer Rights & Transparency

- **Do Not Call (DNC) Compliance:** We require customers to scrub calling lists against the National DNC Registry.
- **Appeals Process:** Legitimate callers blocked in error can contact us for review and potential whitelisting (e.g., critical healthcare, school notifications).

5. Official Certification

5.1 Officer Attestation

“TECHNOLOGY ACCELERATION PARTNERS INC certifies that it has established and will maintain a robocall mitigation program that includes reasonable steps to avoid originating illegal robocall traffic. We have fully implemented the STIR/SHAKEN authentication framework on our IP network, and we will continually update our mitigation practices to address evolving threats. This program complies with all applicable FCC rules, including those set forth in 47 CFR § 64.6305.”

5.2 Contact for Robocall Mitigation Inquiries

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