

ROBOCALL MITIGATION PROGRAM (RMP)

AN VISIONERS GROUP LLC

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Contact Person: Ahmed Abdelnasir Sharaf Eldin Mohamed

Title: Owner

Upstream Carrier: DIDLOGIC

1. Company Overview

AN VISIONERS GROUP LLC is a software and call-center operations business that utilizes third-party upstream carriers to originate all outbound calls. The company does not operate a telecommunications network, softswitch, SIP infrastructure, or facilities that would enable it to implement STIR/SHAKEN call authentication. All call origination and authentication is performed exclusively by the upstream provider, DIDLOGIC.

Therefore, the company is exempt from STIR/SHAKEN implementation pursuant to 47 CFR § 64.6301(f).

2. STIR/SHAKEN Exemption Explanation

AN VISIONERS GROUP LLC is a non-facilities-based provider. It does not control the SIP origination path, operate a switching platform, have access to authentication headers, or possess the technical capability to implement STIR/SHAKEN. DIDLOGIC handles all authentication.

3. Robocall Mitigation Measures

a. Know-Your-Customer (KYC)

All users are verified before gaining access.

b. Acceptable Use Policies

Strict policies prohibit illegal robocalls, spoofing, and abusive traffic.

c. Call Traffic Monitoring

Outbound traffic is monitored for short-duration spikes, suspicious patterns, and invalid caller IDs.

d. Traceback Cooperation

The company fully cooperates with the Industry Traceback Group and responds to requests within 24 hours.

e. Caller ID Validation

All caller IDs must be valid, assigned, and verified.

f. Complaint & Abuse Handling

Complaints and abuse reports are acted upon immediately.

4. Commitment to FCC Compliance

The company complies with 47 CFR § 64.6305(a) and will cooperate fully with law enforcement and the FCC.

5. Contact Information

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