

CALL ONLINES

743A Schofield Ave
Aberdeen, MD 21001
adm@callonlines.com

Contact Information

Contact Name: Albert Alexander Gomez
Title: Executive
Telephone: 516-435-7447
Email: adm@callonlines.com
FRN: 0037686912
OCN: None
RMD Filing Number: RMD0031309
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Robocall Mitigation Plan

This robocall mitigation plan is for CALL ONLINES, with headquarters at 743A Schofield Ave, Aberdeen, MD 21001.

CALL ONLINES performs the following role in the call chain: a voice service provider with a STIR/SHAKEN implementation obligation serving end-users.

CALL ONLINES has not been prohibited from filing a certification in the Robocall Mitigation Database.

CALL ONLINES represents that it has not, within the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or due to a deficient Robocall Mitigation Database certification or mitigation program description.

CALL ONLINES does not have an Operating Company Number. The OCN field on this filing is None. No other company's OCN is used.

CALL ONLINES uses affirmative and effective measures to prevent the origination or transit of illegal robocalls, as described below.

Know Your Customer

All new subscribers go through an onboarding process that includes data gathering and verification. CALL ONLINES does not activate clients that provide anonymous information, incomplete information, or information containing material inconsistencies.

As part of this onboarding process, customers are reviewed through a Know Your Customer process. This review may include the collection and verification of customer identifying information such as name, e-mail address, physical address, contact phone number, payment information, signup IP address, and other relevant business or identity records.

When appropriate, identity markers are reviewed for consistency and authenticity using internal controls and third-party verification methods. CALL ONLINES may also review whether signup IP addresses appear to be associated with VPN or proxy services and whether the information supplied by the customer is reasonably consistent across available records.

CALL ONLINES also validates, when possible, that the customer has a legitimate right to use the calling numbers it asserts. Contractual provisions with customers prohibit them from initiating illegal robocalls. If CALL ONLINES finds a customer initiating suspicious robocalls, the customer is warned to stop. If such traffic continues, CALL ONLINES may suspend or terminate service.

Customer Activation Controls

New subscribers receive restricted initial outbound calling capacity. This helps ensure that, if a new subscriber attempts to place robocalls through the network, the total call volume remains limited and does not scale to high-volume operations.

CALL ONLINES may maintain initial limits on simultaneous outbound calls for new customers until additional review of account history, customer identity, and traffic patterns supports expanded calling privileges.

Traffic Monitoring and Analytics

Subscriber activity is monitored through a combination of automated and manual review procedures. These controls may include review of call volume patterns; review of average call duration and repetitive dialing behavior; detection of repeated calls to the same destination in a short period of time; detection of suspicious short-duration or high-volume traffic; review of caller ID usage patterns; review of SIP signaling characteristics and user agents associated with abusive traffic or known robocalling tools; and review of complaints, traceback notices, and other external reports associated with originating numbers or customer activity.

CALL ONLINES may use call analytics systems, internal monitoring tools, and third-party data sources to identify suspected illegal robocalls. Calls that appear to involve invalid, unallocated, spoofed, or poor-reputation calling numbers may be blocked automatically or escalated for further review.

Any suspicious calls, patterns, or alerts are investigated to determine whether the caller or an upstream provider may be attempting to originate or transit unlawful robocalls. If the traffic appears likely unlawful, the responsible party is warned to stop sending such traffic. If such traffic continues, CALL ONLINES may suspend, block, or terminate service.

Know Your Upstream Provider

CALL ONLINES has a vetting and review process for upstream providers, meaning providers that send voice traffic that CALL ONLINES terminates or transits to other providers. Where applicable, CALL ONLINES confirms that an upstream provider is properly registered in the Robocall Mitigation Database and subject to applicable robocall mitigation obligations.

CALL ONLINES requires upstream providers to maintain reasonable robocall mitigation measures, including vetting of their own customers and upstream providers, and the use of call analytics or similar

procedures to identify suspicious traffic.

Contractual provisions with upstream providers prohibit them from sending illegal robocalls to CALL ONLINES. If an upstream provider is found to be sending suspicious robocalls, it is warned to stop. If such traffic continues, CALL ONLINES may terminate service.

Traceback

CALL ONLINES responds fully and within 24 hours to traceback requests from the Commission, law enforcement, and the registered industry traceback consortium. CALL ONLINES cooperates with such entities in investigating and stopping any illegal robocallers that use its service to originate, carry, or process illegal robocalls.

CALL ONLINES maintains records and operational procedures reasonably necessary to investigate suspicious traffic and support traceback efforts. When a traceback notice or other credible report of unlawful robocall traffic is received, CALL ONLINES investigates promptly and takes appropriate mitigation action.

STIR/SHAKEN and Filing Information

CALL ONLINES is identified in its filing as a voice service provider with a STIR/SHAKEN implementation obligation serving end-users. CALL ONLINES certifies that all calls it originates on its network are subject to a robocall mitigation program consistent with 47 CFR § 64.6305(a), including reasonable steps to avoid originating illegal robocall traffic and a commitment to respond fully and within 24 hours to traceback requests from the Commission, law enforcement, and the industry traceback consortium.

Filing identifiers: FCC Registration Number (FRN) 0037686912; Operating Company Number (OCN) None; Robocall Mitigation Database Filing Number RMD0031309.

Ownership and Corporate Information

Business Name: CALL ONLINES

Business Address: 743A Schofield Ave, Aberdeen, MD 21001

Foreign Voice Service Provider: No

Principal: Albert Gomez

Other principals, affiliates, subsidiaries, or parent companies: None

Other FRNs: None

Other DBA names: None

Previous business names: None

Declaration

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct.

Executed on: October 2, 2026

Albert Gomez

CALL ONLINES