

Robocall Mitigation Program

California Low Voltage, LLC

FRN: 0035387513

Business Type: Voice Service Provider (Reseller)

STIR/SHAKEN Status: Not applicable (no network / Option 3)

Date: 11/30/2025

California Low Voltage, LLC is a U.S.-based, non-facilities-based VoIP reseller. We provide SIP-based communication services to business customers, including hotels and small businesses, using upstream carriers such as Skytel, AT&T, and T-Mobile. We do **not** operate our own softswitch, SBC, PSTN interconnection, or carrier network. All call origination and STIR/SHAKEN authentication is performed exclusively by our upstream carriers.

1. No Network-Based Call Origination

California Low Voltage, LLC does not originate calls using its own facilities.

All outbound calls from our customers are delivered to the PSTN via our upstream STIR/SHAKEN-compliant providers. We do not have an Operating Company Number (OCN) and are not listed in the LERG.

Therefore, STIR/SHAKEN implementation is not technically possible by our company, consistent with 47 CFR § 64.6301(a).

2. Robocall Mitigation Measures

A. Know-Your-Customer (KYC) Policy

Before enabling VoIP services for any client, we require:

- Business verification
- Responsible party identification
- Contact information

- Use-case description
- Agreement to our Acceptable Use Policy (AUP)

Customers suspected of high-risk or unlawful activity are rejected or terminated.

B. Traffic Monitoring

We rely on upstream carriers' automated fraud detection and robocall analytics. If any traffic is flagged as irregular, abusive, or indicative of illegal robocalls:

- Service is suspended immediately
- Customer identity is re-verified
- Further service is denied if misuse is confirmed

C. Zero-Tolerance Policy

We do not knowingly permit:

- Illegal robocalls
- Caller ID spoofing
- Fraudulent traffic
- Telemarketing activity that violates federal/state law

Accounts generating suspicious traffic are terminated.

D. Cooperation with Law Enforcement

California Low Voltage LLC responds to traceback requests from:

- USTelecom Industry Traceback Group (ITG)
- FCC
- Law enforcement

We commit to respond **within 24 hours** of receiving a traceback request.

E. Upstream STIR/SHAKEN

All call authentication is performed by our upstream providers.

We only use carriers listed in the FCC Robocall Mitigation Database as STIR/SHAKEN compliant.

3. Responsible Contact for Mitigation

Name: Martin Sidor

Title: Owner

Email: martin@calvoltage.com

Phone: 4087106833

Address: 1721 Old Bayshore Hwy, Ste E, San Jose, CA 95112

4. Summary

California Low Voltage LLC does not originate PSTN calls using its own network and therefore cannot implement STIR/SHAKEN directly.

We mitigate illegal robocalls by verifying customers, monitoring traffic, enforcing strict policies, and cooperating promptly with traceback entities.

We rely exclusively on fully STIR/SHAKEN-compliant upstream carriers for call authentication.

Signed:

Martin C. Sidor (Owner)

California Low Voltage LLC

