

Robocall Mitigation Program Description

Filer Information

Legal Name: Meta Tech LLC

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Certification Type

I have implemented a robocall mitigation program.

Description of Robocall Mitigation Program

Meta Tech LLC provides advanced communication and technology solutions for legitimate business outreach. Although STIR/SHAKEN may not apply to every service model component, the company maintains a robust mitigation program to prevent unlawful robocall origination and ensure compliance with FCC, FTC, TCPA, and state regulations.

Customer Vetting

- Identity Verification: Collection of government-issued or business documentation
- Business Validation: Review of legitimacy and industry alignment
- Use Case Review: Analysis of intended communication campaigns to ensure lawful compliance

Contractual Obligations

Clients must sign binding agreements prohibiting:

- Unlawful robocalls or spam
- Fraudulent or deceptive practices
- Violations of federal or state telecommunications laws

Service violations result in suspension or complete termination.

Traffic Monitoring

Meta Tech LLC continuously monitors call and communication patterns including:

- Campaign volume spikes
- Abnormal delivery reports or call behavior
- Suspicious patterns indicating possible unlawful activity

Flagged activity is immediately investigated and services may be paused.

Traceback Cooperation

Meta Tech LLC cooperates fully with:

- The Federal Communications Commission (FCC)
- Federal and state law enforcement
- The Industry Traceback Group (ITG)

Caller ID Practices

Outbound caller ID must:

- Clearly identify the sender
- Never use misleading or deceptive labeling
- Follow FCC best practices and compliance standards

Compliance Contact

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