

Inspire Telecom – Robocall Mitigation Plan

1. Provider Information

Company Name: Inspire Telecom

Business Address:

138 E 12300 S, Suite C

Draper, UT 84020

United States

Contact Person for Robocall Mitigation:

Name: Thomas Gettemy

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Service Type: Voice Service Provider (Intermediate/Originating/Terminating)

2. Statement of Compliance

Inspire Telecom certifies that it has implemented a robocall mitigation program designed to prevent the origination and transmission of illegal robocall traffic on its network. The company actively monitors traffic, enforces strict customer vetting controls, and responds promptly to traceback requests from the Industry Traceback Group (ITG).

3. STIR/SHAKEN Implementation Status

Inspire Telecom is actively in the process of obtaining an OCN (Operating Company Number) for SHAKEN token access. The company is completing onboarding with the STI Governance Authority (STI-GA) and preparing for full deployment of STIR/SHAKEN authentication across its IP network.

4. Customer Vetting & Know-Your-Customer (KYC) Procedures

Inspire Telecom verifies business identity, reviews call use cases, validates outbound calling intent, and monitors customer traffic for compliance. High-risk applicants are rejected, and existing customers undergo periodic reviews to ensure ongoing compliance.

5. Traffic Monitoring & Automated Detection Controls

Real-time analytics monitor abnormal calling patterns, short-duration spikes, invalid ANIs, and other potential indicators of unlawful calling. Automatic blocking mechanisms are used where technically feasible, and daily CDR reviews ensure swift detection of anomalous activity.

6. Traceback Participation

Inspire Telecom participates fully in traceback investigations conducted by the Industry Traceback Group (ITG), providing prompt and complete routing information and taking immediate corrective action against any customer found to be involved in illegal robocall activity.

7. Call Blocking & Remediation Procedures

When suspicious traffic is detected, Inspire Telecom immediately contacts the customer, initiates investigation, and may apply call blocking, suspension, or termination of service. Confirmed illegal robocall activity results in immediate termination and, where applicable, notification of enforcement authorities.

8. Policies on Numbering, Caller ID, and CLI Integrity

All caller ID values must be owned, assigned, or legally authorized for use by the customer. Caller ID spoofing is prohibited. Traffic using invalid, unassigned, or randomized numbers is blocked or flagged for review.

9. Certification & Declaration

Under penalty of perjury, Inspire Telecom certifies the accuracy of this Robocall Mitigation Plan and affirms its active progress toward obtaining an OCN and enabling full STIR/SHAKEN compliance. Signed:

Thomas Gettemy

Inspire Telecom

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