

## Robocall Mitigation Plan

1. Filing Entity:
  - **AM Infoweb Pvt. Ltd.**
2. Role:
  - Voice Service Provider without a STIR/SHAKEN obligation (Foreign Provider)
3. Statement of Exemption:
  - **AM Infoweb Pvt. Ltd.** is a foreign voice service provider and does not originate calls over infrastructure subject to U.S. jurisdiction. All outbound traffic is routed via its upstream carrier, which has fully implemented the STIR/SHAKEN framework. Accordingly, **AM Infoweb Pvt. Ltd.** is exempt from the direct implementation requirement under 47 CFR § 64.6305(d).
4. Robocall Mitigation Practices:
  - **AM Infoweb Pvt. Ltd.** follows the robocall mitigation requirements of 47 CFR § 64.6305(a) by:
    - Using upstream provider, which has implemented STIR/SHAKEN across its entire network
    - Monitoring outbound call usage for unusual or suspicious robocall activity
    - Enforcing customer agreements prohibiting illegal robocalls, spoofing, and spam behavior
    - Suspending client accounts upon detection of violations or failed KYC checks
    - Responding within 24 hours to any traceback or investigation requests from the FCC, law enforcement, or Industry Traceback Group (ITG)
5. Contact for Traceback Requests:
  - Name – Amin Shaikh
  - Information Security Manager, AM Infoweb Pvt. Ltd.
  - Email: Amin.shaikh@aminfoweb.com
  - Phone: +91 7057 251 351
6. Conclusion:
  - **AM Infoweb Pvt. Ltd.** robocall mitigation program ensures compliance with FCC requirements while relying on our carriers' STIR/SHAKEN implementation. We are dedicated to preventing illegal robocalls and supporting industry efforts to protect consumers.

"I certify that this information is accurate and complete to the best of my knowledge."

**Certified by:**

Name: Amin Shaikh

Title: Information Security Manager

Date: November 19, 2025