

Harness Digital Solutions LLC

Robocall Mitigation Program Description

Overview

Harness Digital Solutions LLC operates as a voice service provider and follows all FCC rules that apply to call authentication, robocall prevention, and network security. This program describes the steps taken to reduce unlawful robocall traffic on our network.

Call Source Verification

We verify the identity of all customers before enabling any outbound calling services. New accounts are reviewed manually and must provide valid business information. Any indication of suspicious activity results in additional review or rejection of service.

Traffic Monitoring

We monitor outbound traffic patterns to detect abnormal call volume, short duration calls, or repeated call attempts that match known indicators of unlawful robocalling. When abnormal activity is detected, affected accounts are suspended while we investigate.

Complaint Response

We review any complaints sent to us by partners, carriers, or government agencies. If a phone number associated with our service is reported for unwanted calls, we immediately investigate and act on confirmed violations.

Remediation

If we confirm that a customer has engaged in unlawful robocalling, we terminate access to outbound calling features. We report serious activity to upstream carriers and comply with any lawful request from regulatory agencies.

STIR SHAKEN Status

At this time, our network does not implement the STIR SHAKEN authentication framework. We continue to work toward implementation as our upstream carrier support expands.

Point of Contact

Email: support@harness10.com

Phone: 580 307 5360

Certification

Harness Digital Solutions LLC certifies that it takes reasonable and actionable steps to reduce unlawful robocall traffic as outlined in this document.