

Robocall Mitigation Program – 9500-0212 QUEBEC INC

1. Company Overview 9500-0212 QUEBEC INC is a Canada-based foreign gateway provider. The company does not operate any switching equipment or numbering resources within the United States. All calls destined to the U.S. are delivered to a certified upstream carrier that performs STIR/SHAKEN authentication.

2. Call Source Verification All customers are manually verified before traffic is accepted. The company requires valid business identification, valid callback numbers, proof of ownership for caller IDs, and compliance with all anti-fraud policies.

3. Traffic Monitoring 9500-0212 QUEBEC INC uses real-time call monitoring and automated alerting to detect suspicious patterns such as high-volume short-duration calls, invalid or unassigned caller IDs, high-risk destinations, and unusual traffic spikes. Traffic that triggers alerts is blocked and investigated immediately.

4. Complaint Handling Any reports from partners, carriers, or regulatory bodies are addressed within 24 hours. Problematic traffic is suspended pending review.

5. STIR/SHAKEN Statement As a foreign gateway provider, 9500-0212 QUEBEC INC is exempt from implementing STIR/SHAKEN under 47 CFR § 64.6304(a). STIR/SHAKEN authentication is performed by the upstream U.S. carrier.

6. Commitment to Compliance The company fully cooperates with all U.S. carriers, traceback requests, and FCC inquiries, and maintains strict anti-fraud controls.