



Carr 111 Km 5.6 SpeedyNet Building
PO Box 2624 Moca PR 00676
Teléfono (787) 877-8042

Robocall Mitigation Plan

This robocall mitigation plan is for WM Wireless Inc DBA SpeedyNet. Our office is located at Carr 111 Km 5.6 SpeedyNet Building in Moca PR 00676. We certify that we have implemented the STIR/SHAKEN caller ID authentication framework on our network as required by the FCC in compliance of stopping illegal robocalls.

SpeedyNet has adopted and enforced a comprehensive robocall mitigation program designed to minimize the origination, transmission or routing of illegal robocall traffic or spoofed caller ID information. We understand our responsibility to protect the integrity of the voice ecosystem and are committed to preventing unlawful calls from originating on our platform.

Customer Vetting and Activation Controls

All new customers and businesses will undergo an identity verification process before service activation. As part of the vetting process, both parties must provide their legal name, social security number or federal tax ID and other contact information required. This information enables us to validate the potential customers identity prior to providing service and entering a service agreement.

Call Traffic Monitoring and Controls

SpeedyNet will monitor all outbound traffic for suspicious or irregular call patterns, such as unusually high call volumes, short-duration call spikes, or abnormal origination behavior. Records will be kept for traceback requests. We currently don't use third-party analytics vendors.

Enforcement Actions

If we were to find a suspicious pattern, we would conduct an investigation and will work internally to identify the party that is potentially originating illegal robocalls. If the customer is found to have violated our terms, SpeedyNet will take action, which could include blocking, suspending or permanently suspending the account. These actions would be taken to ensure that illegitimate traffic does not continue across our network.



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Traceback Cooperation

If the FCC or any law enforcement were to ask for us to identify any illegal robocalls, we would fully cooperate and respond within 24 hours.

In the past two years, SpeedyNet has not been investigated or penalized for illegal robocalls, spoofing, or issues with mitigation programs. We are committed in protecting consumers, safeguard our network, and contribute to the industry-wide effort to combat unlawful robocalls.