

Robocall Mitigation Program Description

Joostream LLC
FRN: 0037512977

1. Company Information

Joostream LLC is a Wyoming-registered limited liability company providing VoIP services. The company is filing this Robocall Mitigation Program Description pursuant to FCC requirements under 47 CFR § 64.6305.

2. STIR/SHAKEN Implementation

Joostream LLC supports the deployment of the STIR/SHAKEN framework to authenticate caller ID information for SIP-based IP traffic. For calls where full STIR/SHAKEN authentication is not available, Joostream LLC applies a robocall mitigation program as described below.

3. Robocall Mitigation Practices

Customer Vetting (Know Your Customer):

- Require legal business documents (EIN, incorporation, valid government ID for authorized persons).
- Screen new customers against industry fraud databases and FCC enforcement actions.

Traffic Monitoring:

- Monitor call traffic patterns for indicators of robocall activity (high-volume short-duration calls, suspicious use of numbering resources).
- Employ automated detection tools to flag and block suspected illegal robocall traffic.

Complaint & Traceback Handling:

Maintain a dedicated contact for consumer complaints and traceback requests:

Email: support@joostream.com

Phone: 862-413-7652

Respond to traceback requests from the Industry Traceback Group (ITG) and law enforcement within 24 hours.

Enforcement:

- Customers engaged in illegal robocalling are immediately suspended and reported to the appropriate authorities.

4. Compliance Statement

Joostream LLC certifies that it has a robocall mitigation program in place that complies with FCC requirements, and that this program is actively enforced. The company agrees to update this filing within 10 business days of any material changes.

Signed:
Jahanzeb Ahmad Khan
Chief Executive Officer
Joostream LLC
Date: 09/27/2025