

Robocall Mitigation Program – Assistable Machine Learning, Inc.

Company Name: Assistable Machine Learning, Inc.

FRN: 0037550217

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Filing Role: Voice Service Provider with STIR/SHAKEN implementation obligation serving end users

1. STIR/SHAKEN Implementation Status

Assistable Machine Learning, Inc. provides a software platform that enables end users to originate and receive calls. End users are required under Assistable's Terms and Conditions to configure their services consistent with industry standards, including STIR/SHAKEN authentication.

Where Assistable's upstream carriers handle call origination and number assignment, STIR/SHAKEN is implemented through those partners to ensure compliance with 47 CFR § 64.6301(a)(1)-(2).

2. Robocall Mitigation Practices

As a software and service provider, Assistable requires all end users to comply with applicable laws and industry standards. The mitigation program includes:

End User Accountability: Customers are contractually required to avoid originating unlawful robocalls and to configure their use of the platform in compliance with STIR/SHAKEN.

Know Your Customer (KYC): Assistable validates customer identities before enabling number assignments or outbound calling.

Monitoring and Enforcement: Assistable monitors traffic patterns and may suspend or terminate accounts engaged in suspected robocalling or abuse.

Traceback Cooperation: Assistable responds fully and within 24 hours to traceback requests from the FCC, law enforcement, and the registered traceback consortium.

3. Compliance Commitment

Assistable Machine Learning, Inc. certifies that:

- All calls originated through its platform are subject to STIR/SHAKEN via upstream carrier partners where applicable.
- End users are responsible for lawful use of the platform and must adhere to Assistable's Terms and Conditions prohibiting illegal robocalls.
- Assistable will cooperate fully with traceback requests and regulatory inquiries to prevent and stop unlawful calling activity.

Authorized Officer:

Michael Copeland
Chief Product Officer
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