

FCC Robocall Mitigation Plan

MCH Enterprises, Inc.

Introduction & Scope

Provider of interactive, user-initiated entertainment services via web, app, and API platforms.

All communications are consent-based and limited to entertainment use.

Commitment to FCC compliance and prevention of unlawful robocalling.

Mitigation Measures

STIR/SHAKEN: We are committed to implementing call authentication frameworks in line with STIR/SHAKEN where technically feasible. While direct implementation is not currently performed within our own network, all outbound calls are transmitted through responsibly routed networks that support caller ID authentication. At present, we maintain caller ID integrity through internal controls, user restrictions, and monitoring to prevent unlawful spoofing.

Caller ID Integrity: Spoofing prohibited outside lawful use cases.

Traffic Monitoring: Detection of high short-duration call ratios, volume spikes, geographic anomalies.

Escalation Procedures: Suspicious traffic investigated, with accounts suspended or blocked as necessary.

User Vetting & Policies: Onboarding checks; Terms of Service prohibit unlawful robocalling, harassment, or unsolicited communications.

Complaint Handling: Consumer and regulatory complaints investigated with documented resolution process.

Traceback Cooperation: Full participation with USTelecom ITG traceback requests and regulator inquiries.

Technology Tools: Logging and traceability measures applied to ensure accountability.

Certification

Plan represents reasonable and effective mitigation efforts.

Subject to periodic review and updates to reflect evolving FCC requirements and best practices.

Contact

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This robocall mitigation plan is for MCH Enterprises, Inc.

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