

RESELLER – Robocall Mitigation Program

Company Information

Company Name: A&J Computers Inc

Doing Business As (DBA): Computer Exchange

FCC Registration Number (FRN): 0026071563

Date: 9/15/2025

Company Overview

RESELLER, doing business as Computer Exchange, is a registered Voice Service Provider that delivers VoIP services to business customers.

- We operate as a reseller through Viirtue, LLC, our wholesale partner.
- Viirtue, LLC maintains carrier relationships and implements STIR/SHAKEN on all calls.
- Untethered Networks does not maintain its own interconnection or carrier facilities.
- We provision end users on Viirtue, LLC's platform and rely on their STIR/SHAKEN implementation to satisfy FCC robocall mitigation obligations.

Certification Statement

A&J Computers Inc (d/b/a Computer Exchange) certifies as a Voice Service Provider without a direct STIR/SHAKEN implementation obligation, under the exemption that our upstream wholesale provider (Viirtue, LLC) manages all STIR/SHAKEN authentication and attestation on our behalf.

We ensure that all calls originated or terminated for our end users are fully subject to Viirtue, LLC's deployed STIR/SHAKEN solution.

Robocall Mitigation Practices

- A&J Computers Inc provisions and manages business end users exclusively through Viirtue, LLC's carrier-grade VoIP platform, which has a complete STIR/SHAKEN implementation.
- All outbound and inbound calls for A&J Computers Inc's customers pass through Viirtue, LLC's network, ensuring full attestation and verification.
- We do not onboard customers without verification through Viirtue, LLC's Know Your Customer (KYC) and compliance process.

- We monitor customer activity and service usage via Viirtue, LLC's fraud monitoring and call analytics tools to detect and address suspicious call behavior.
- If suspicious or unlawful robocall activity is identified, A&J Computers Inc coordinates directly with Viirtue, LLC to suspend or terminate the offending customer accounts promptly.

Compliance with 47 CFR § 64.6305(d)(ii)-(iii)

As a Voice Service Provider, A&J Computers Inc affirms that it has robocall mitigation practices in place consistent with 47 CFR § 64.6305(d)(ii)-(iii).

This includes:

- Ensuring that all calls we originate or deliver for our customers are subject to STIR/SHAKEN by Viirtue, LLC.
- Maintaining processes to monitor and respond to illegal robocall activity.

Confidentiality Note

This filing is intended for submission in the FCC Robocall Mitigation Database.

If required, A&J Computers Inc (d/b/a Computer Exchange) can provide both confidential (unredacted) and non-confidential (redacted) versions of this program description as permitted under WC Docket No. 17-97.