

## **Robocall Mitigation Program Description**

**Entity Name:** DCyberGroup LLC

**FRN:** 0037499167

**Operating Company Number (OCN):** N/A

**Role in Call Chain:** Originating Voice Service Provider

**STIR/SHAKEN Certification:** Partial Implementation (via Virtue Communications)

**Exemption Rule:** 47 CFR § 64.6301(a)(4)

### **1. Principals, Affiliates, Subsidiaries, and Parent Companies**

Principals: Arin Serstepanian – CEO, Co-Owner

Affiliates: None

Subsidiaries: None

Parent Companies: None

### **2. Compliance Contact (Traceback Requests)**

Name: Arin Serstepanian

Title: CEO, Co-Owner

Email: support@dcybergroup.com

Phone: [Add direct phone number here]

### **3. Voice Service Provider Role in the Call Chain**

DCyberGroup LLC operates as an originating voice service provider, providing VoIP services to end users. Outbound calls are routed through its upstream carrier, Virtue Communications, which performs STIR/SHAKEN authentication where applicable. The filer does not serve as an intermediate or terminating provider.

### **4. STIR/SHAKEN Implementation Status**

DCyberGroup does not directly implement STIR/SHAKEN across its own network. Instead, outbound calls are transmitted via Virtue Communications, which provides STIR/SHAKEN authentication.

Certification Status: Partial STIR/SHAKEN Implementation

### **5. Exemption Rule**

Pursuant to 47 CFR § 64.6301(a)(4), the filer is exempt from direct STIR/SHAKEN implementation because it does not operate facilities-based IP interconnections with the PSTN. As a non-facilities-based VoIP provider, the filer cannot independently deploy STIR/SHAKEN.

### **6. Robocall Mitigation Program**

- Know-Your-Customer (KYC): All customers are vetted before being provisioned. Identity verification and business validation are required.
- Traffic Monitoring: Outbound call traffic is continuously monitored for abnormal or high-risk patterns.
- Enforcement: Accounts suspected of originating illegal robocalls are suspended immediately pending investigation, and terminated if misuse is confirmed.
- Traceback Cooperation: DCyberGroup LLC fully cooperates with the Industry Traceback Group, FCC, and law enforcement. All traceback requests will be responded to within 24 hours.
- Upstream Reliance: All outbound traffic is routed through Virtue Communications, which provides STIR/SHAKEN authentication for calls.

### **7. Prior Enforcement Actions**

The filer has not been the subject of any FCC, law enforcement, or regulatory action in the past two years related to robocalls, spoofing, or deficient mitigation filings.

### **8. Certification**

The filer certifies that this mitigation program is accurate, up to date, and consistent with FCC requirements under 47 CFR §§ 64.6301–64.6305.

Signed:

Arin Serstepanian  
CEO, Co-Owner  
DCyberGroup LLC