

Robocall Mitigation Plan for Unified Telecom, Inc.

I. Overview

Unified Telecom Inc. is a voice service provider operating under the North American Numbering Plan (NANP). We are committed to preventing the origination of illegal robocalls on our network and complying with the FCC's Robocall Mitigation Database requirements as outlined in FCC 23-18 and FCC 22-37.

This plan outlines the reasonable steps we take to mitigate illegal robocall traffic, our commitment to traceback cooperation, and our ongoing efforts to monitor and enforce compliance.

II. Mitigation Techniques

We implement the following measures to prevent illegal robocalls:

- Know Your Customer (KYC):
 - All new business customers undergo identity verification which includes business registration checks, websites, business address and at times tax ID validation if warranted.
 - Site visits may be conducted for high-volume business accounts to verify legitimacy.
- Contractual Terms:
 - Our Terms of Service (TOS) prohibit:
 - Use of deceptive caller ID.
 - Violations of local, state, or federal laws.
 - Use of our services for fraudulent or robocalling activities.
 - Violations may result in suspension or termination of service.
- Network Monitoring:
 - We use real-time traffic analysis tools to detect suspicious calling patterns.
 - Calls from unallocated or invalid numbers are blocked.
 - Reputation scoring and blocklists are used to filter known spam sources.
- Caller ID Authentication:
 - Where technically feasible, we implement STIR/SHAKEN protocols.
 - For portions of our network not yet STIR/SHAKEN-capable, we investigate and mitigate unauthorized source DIDs.

III. Traceback Cooperation

We fully cooperate with traceback requests from:

- The FCC
- Law enforcement agencies

We commit to timely and complete responses to all traceback inquiries.

IV. Enforcement and Review

- We review our mitigation practices and update them as needed.
- Subscribers found to be violating our robocall policies are subject to immediate action.
- Our mitigation plan is updated to reflect new threats and technologies as needed.

V. Certification and Filing

This Robocall Mitigation Plan is filed with the FCC's Robocall Mitigation Database as required. We certify that the information provided is accurate and that we are actively implementing the measures described herein.