

Robocall Mitigation Program Description

Company Overview

Excelsior Wireless Ltd provides SIP-based voice services to a limited number of enterprise and organizational customers. We operate as a downstream provider using 3CX PBX and interconnect exclusively with ClearlyIP, our upstream carrier, who performs STIR/SHAKEN authentication and call signing.

Robocall Mitigation Practices

Although Excelsior Wireless does not originate calls directly into the public switched telephone network (PSTN) with STIR/SHAKEN attestation, we implement a robocall mitigation program to prevent and address abusive traffic. Our mitigation practices include:

- Customer vetting: All customers are screened and approved before being provisioned.
- Account monitoring: We monitor usage patterns to identify suspicious or high-volume robocall behavior.
- Rapid response: We will suspend or terminate service within 24 hours if illegal robocall activity is detected.
- Upstream reliance: All outbound SIP traffic is routed through ClearlyIP, who performs STIR/SHAKEN call authentication.

Compliance Statement

Excelsior Wireless Ltd certifies that it has implemented the above-described robocall mitigation practices. We cooperate fully with traceback requests from the Commission, law enforcement, and industry traceback groups. Our program is designed to prevent the origination of unlawful robocalls on our network.