

Robocall Mitigation Database Filing

Company Information

- Legal Company Name: GloucesterIT, LLC
- Doing Business As (DBA): None
- FCC Registration Number (FRN): 0032783557
- Address: 577 Cooper Street, Woodbury, New Jersey 08096-2538
- Contact Name: Jody Long
- Contact Title: Owner
- Contact Email: jody@gloucesterIT.com
- Contact Phone: 856.742.6000 x121

Service Provider Information

- Entity Type: Reseller of interconnected VoIP services
- Upstream Carrier: Viirtue, LLC (FCC-registered carrier with STIR/SHAKEN implemented)
- STIR/SHAKEN Implementation: Calls originated by our customers are routed exclusively through Viirtue, which provides full STIR/SHAKEN call authentication and verification.
- Use of Third-Party Carrier: Yes — Viirtue is the underlying provider of call origination and termination services.

Robocall Mitigation Plan

GloucesterIT LLC is a VoIP reseller leveraging Viirtue's carrier services. Our robocall mitigation strategy includes the following:

1. STIR/SHAKEN Participation

- All outbound traffic is passed to Viirtue, which has fully deployed STIR/SHAKEN across its network.
- Caller ID authentication is handled at the carrier level to ensure compliance with FCC requirements.

2. Customer Vetting & Onboarding

- We verify all customers through Know-Your-Customer (KYC) procedures including business registration, tax ID, and signed service agreements.
- Accounts are screened to prevent fraudulent or suspicious entities from obtaining service.

3. Traffic Monitoring & Controls

- Our systems monitor customer call patterns for unusual behavior (e.g., excessive short-duration calls, high-volume campaigns).
- We immediately suspend and investigate accounts with suspicious activity.

4. Complaint Handling & Traceback Cooperation

- We maintain a dedicated compliance contact to handle traceback requests and consumer complaints.
- We respond promptly to industry traceback consortium requests and FCC inquiries.

5. Commitment to Compliance

- GloucesterIT LLC is committed to full compliance with FCC robocall mitigation requirements.
- We rely on Viirtue's STIR/SHAKEN implementation while maintaining our own KYC, monitoring, and enforcement policies.

Certification

I certify that the foregoing is true, accurate, and complete to the best of my knowledge.

- Authorized Signatory: Jody Long
- Title: Owner

- Date: 09/16/2025