

1ov1

1760 Airline Hwy F-143

Hollister, CA 95023

(800) 913-6650 ext. 7228

Robocall Mitigation Description for 1ov1

1ov1 is a Small VoIP Service Provider, serving fewer than 100,000 voice service Subscribers.

TRACED ACT

- 1ov1 will comply with the TRACED Act (“Telephone Robocall Abuse Criminal Enforcement and Deterrence” Act).
 - 1ov1 is vigilant to all trace back requests from the FCC, any law enforcement entity, Industry Traceback Group (ITG) designated as the FCC’s enforcement bureau, and to cooperate with those entities in investigating and stopping any illegal robocallers that use its services to generate and/or originate calls.
 - Appropriate action will be taken to respond to any identified robocall violations, including but not limited to, the discontinuation of service to the offender(s) on the 1ov1 network.
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- 1ov1 is a systems integrator and reseller of both hosted voice applications and voice trunking services.
 - 1ov1 is a switchless reseller, and does not authenticate calls, as we rely on and benefit from our upstream providers, who are in compliance with the FCC’s STIR/SHAKEN requirements.
 - 1ov1 voice trunking services are terminated on secure networks that are managed and controlled by 1ov1.
 - 1ov1 does NOT allow customers to manage or override Caller IDs.
 - 1ov1’s upstream providers furnish detailed call traffic pattern analysis reports that help us quickly identify robocall activity patterns if conducted on our customer trunks.
 - 1ov1 proactively monitors such reports and will advise customers if they are in violation of our terms of service, which do not allow for robocall activity- high volume/short duration phone calls.