

Robocall Mitigation Program Description

This document describes the Robocall Mitigation Program for Share and Care Staffing LLC. The filer qualifies as a small voice service provider and is filing under Option 3: No STIR/SHAKEN Implementation.

Regulatory Exemption

Pursuant to 47 CFR § 64.6304(b), small voice service providers serving fewer than 100,000 subscriber lines are exempt from the requirement to implement the STIR/SHAKEN authentication framework on their networks. Share and Care Staffing LLC qualifies for this exemption. As such, the company is not currently required to deploy STIR/SHAKEN, but remains subject to the requirements of 47 CFR § 64.6305(a).

Robocall Mitigation Measures

Share and Care Staffing LLC has implemented a robocall mitigation program consistent with 47 CFR § 64.6305(a), which includes:

1. **Customer Vetting and Verification:** All customers are required to undergo strict KYC verification, including corporate registration documents, EIN validation, and intended use of telecommunications services.
2. **Traffic Monitoring:** The company continuously monitors traffic patterns, including Answer Seizure Ratio (ASR) and Average Call Duration (ACD), to identify anomalies. Caller ID validation, Do-Not-Originate (DNO) lists, and other controls are enforced to prevent spoofing.
3. **Access Controls:** SIP access is strictly controlled by IP authentication. Open registration is not permitted.
4. **Traceback Cooperation:** The company commits to respond fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the Industry Traceback Group (ITG).
5. **Compliance Commitment:** The company will cooperate with all investigations into suspected illegal robocall traffic and take immediate steps to terminate offending accounts.
6. **Future STIR/SHAKEN Implementation:** Should the exemption status change, Share and Care Staffing LLC will take steps to implement STIR/SHAKEN in accordance with FCC requirements.

Conclusion

Share and Care Staffing LLC is committed to preventing the origination of illegal robocall traffic and ensuring full compliance with FCC regulations. The company maintains robust customer vetting, network monitoring, and traceback cooperation procedures as part of its Robocall Mitigation Program.