

Robocall Mitigation Program Statement

Effective Date: February 18, 2026
OCN: 899L

1. Corporate Position and Network Function

DLS Telecom LLC operates as a regulated U.S. Voice Service Provider participating in the call path as an intermediate and terminating provider. The company does not originate retail traffic and does not assign new STIR/SHAKEN attestations for third-party traffic. DLS Telecom LLC maintains direct commercial relationships with authorized customers and network partners and does not accept unmanaged or anonymous traffic sources.

2. Caller Authentication Framework (STIR/SHAKEN)

DLS Telecom LLC implements STIR/SHAKEN call authentication in accordance with FCC rules and industry standards. Calls lacking valid STIR/SHAKEN authentication where required are rejected at ingress. Calls presenting invalid or failed attestation verification are blocked. Identity headers are preserved and passed unmodified when valid.

3. Do-Not-Originate (DNO) Controls

DLS Telecom LLC utilizes a Do-Not-Originate (DNO) list as part of its robocall mitigation procedures. Calls associated with numbers identified through internal monitoring, traceback findings, or compliance processes may be blocked.

4. Network Traffic Monitoring Controls

- Short-duration calling trends
- Abnormal CPS activity
- ASR/ACD deviation thresholds
- Sequential dialing signatures
- Traffic profile inconsistencies

Confirmed unlawful activity results in immediate enforcement action, including suspension or termination.

5. Know Your Customer (KYC) Process

- Corporate entity verification
- Authorized representative validation

- Regulatory registration confirmation (where applicable)
- Numbering right-to-use documentation review
- Review of intended traffic profile

Customers are contractually required to comply with FCC robocall mitigation regulations, anti-spoofing requirements, and applicable caller ID authentication rules.

6. Anti-Spoofing Compliance

DLS Telecom LLC prohibits caller ID spoofing in violation of 47 U.S.C. §227(e) and 47 CFR §64.1604. Customers are contractually prohibited from transmitting misleading or inaccurate caller identification information.

7. Traceback Cooperation Commitment

DLS Telecom LLC cooperates fully with the FCC, the Industry Traceback Group (ITG), and law enforcement agencies. Traceback inquiries are responded to within 24 hours of receipt.

8. Record Retention Policy

Call Detail Records (CDRs), onboarding documentation, mitigation actions, and traceback correspondence are retained for a minimum of two (2) years or longer if required by applicable regulation.

9. Compliance Officer Contact Information

Mathieu Deslauriers Compliance Officer Email: mathieu@dlstele.com Phone: 629-899-9511 Ext. 4
Website: <https://www.dlstele.com>

Approved and Executed by:
Mathieu Deslauriers
Compliance Officer
Execution Date: February 18, 2026