

TechRadium, Inc. / IRIS

Robocall Mitigation Database Filing

Company & Filing Details

FRN: 0037506177

Filing Type: Voice Service Provider (Non-Facilities-Based)

Role: Voice Service Provider with STIR/SHAKEN obligation serving end-users

STIR/SHAKEN Certification: Partial Implementation

Operating Company Number (OCN): No - None

Company Name: TechRadium, Inc. / IRIS

DBA: IRIS (Immediate Response Information System)

Business Address: 15500 Voss Road, Suite 200-508, Sugar Land, TX 77498

Mailing Address: P.O. Box 337, Missouri City, TX 77459

Contact: Ryan Rodkey, CEO, Compliance Dept. | +1 281-263-6300 | rrodkey@techradium.com

Exemption Rule Statement

Not applicable. TechRadium, Inc. / IRIS does not claim any exemption. The company operates under Partial STIR/SHAKEN Implementation through its carrier partners (Twilio as primary, plus Telnyx, Bandwidth, Vonage, Plivo, Amazon, and Google) and maintains a robocall mitigation program as described below.

Robocall Mitigation Program Description

TechRadium, Inc. operates the IRIS (Immediate Response Information System), a trusted mass notification and emergency communication platform that has been in continuous service since 2001. For more than 23 years, IRIS has been used exclusively by vetted institutions including schools, universities, government agencies, corporations, utility providers (water, gas, electric, telecom), and police and fire departments. The system delivers time-sensitive alerts involving public safety, weather, outages, emergencies, and other operational or compliance notices. No marketing or promotional robocalls or texts are ever sent using the IRIS System.

TechRadium employs multiple safeguards to prevent illegal robocalls. Where technically feasible, outbound calls are authenticated using STIR/SHAKEN. TechRadium primarily uses Twilio as its underlying provider for STIR/SHAKEN authentication but also partners with other FCC-certified carriers, including Telnyx, Bandwidth, Vonage, Plivo, Amazon, and Google. When direct authentication is not available, TechRadium relies on these carrier partners and applies additional monitoring and call analytics at the application level.

All IRIS customers undergo strict vetting, including identity verification, service agreements, and controlled onboarding. The platform is restricted to verified institutions; anonymous or public self-service accounts are not permitted. Recipients are tied directly to the organizations they serve, such as parents enrolled in schools, utility customers, employees, or public safety personnel. Consent is established through enrollment with those institutions, which are required to maintain clear consent and opt-out processes.

TechRadium continuously monitors traffic for anomalies, uses automated safeguards to block misuse, and responds to complaints within 24 hours. Any customer found to be engaging in improper use is immediately suspended and, if necessary, permanently terminated.

TechRadium is committed to maintaining accurate certification in the FCC's Robocall Mitigation Database, updating this plan as regulatory requirements evolve, and fully cooperating with the FCC, enforcement bureaus, and industry traceback groups.