

Robocall Mitigation Plan

WiNC Technology, LLC

FCC Registration: 0029942059

Date: Sept 14th, 2025

1. Company Information

Company Name: WiNC Technology, LLC

Business Address: 201 N Hamilton St, Bokchito, OK 74726

Contact Person: Austin Hider, President

Telephone: (580) 920-3801

Email: ahider@winc.technology

2. Service Description

WiNC Technology, LLC provides business technology services, including hosted VoIP and business phone solutions. We operate as a reseller/IT solutions provider and do not directly interconnect with the PSTN. All numbering resources and SIP trunking are provisioned through licensed upstream carriers.

3. STIR/SHAKEN Compliance

WiNC Technology, LLC does not directly implement STIR/SHAKEN call authentication, as this function is performed by our upstream carrier partners. All outbound calls from WiNC Technology customers traverse through these carriers, who are fully compliant with STIR/SHAKEN obligations.

4. Robocall Mitigation Practices

Even though we rely on upstream partners for authentication, WiNC Technology actively mitigates illegal robocalls through the following measures:

- Know Your Customer (KYC): We only provide VoIP service to verified business customers under service agreements.
- Traffic Monitoring: We monitor outbound call traffic patterns for signs of robocall activity (e.g., high call volumes, short-duration calls).
- Restricted Use: WiNC Technology prohibits the use of its services for illegal robocalling or caller ID spoofing.
- Response & Enforcement: Any customer found to be originating illegal robocalls will have service suspended or terminated immediately.

5. Certification

WiNC Technology certifies that it:

1. Does not originate calls directly to the PSTN without an upstream carrier.
2. Relies on upstream partners for STIR/SHAKEN call authentication.
3. Actively monitors and enforces policies to prevent the origination of illegal robocalls.

Authorized Representative:

Name: 

Title: President

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