

Robocall Mitigation Plan

Updated September 14, 2025

Company Name: Veloxvoice LLC

Company Address 30N Gould St Ste R, Sheridan, WY 82801

Company Phone #: +1 725 229 5306

Pursuant to 47 C.F.R. § 64.6305, Veloxvoice LLC submits this robocall mitigation plan detailing the status of Veloxvoice LLC's caller ID authentication implementation, its affirmative, effective measures to prevent new and renewing customers from using its network to originate illegal calls and to avoid carrying or processing illegal traffic on its network, and its commitment to respond to all traceback requests as required by the FCC's rules.

Caller ID Authentication

As of September 2025, Veloxvoice LLC's network operates entirely over IP, and all calls originating from this network are expected to be authenticated in accordance with the STIR/SHAKEN caller ID authentication framework.

Robocall Mitigation Practices

Veloxvoice LLC is committed to combating unlawful robocalls. The company has adopted and enforces reasonable measures to prevent such calls from being generated on its network, including the implementation of effective robocall mitigation strategies.

Know Your Customer and Know Your Upstream Provider

Prior to installing services for new or renewing customers, Veloxvoice LLC confirms the following information for its customers:

- Customer's identity
- Service Address
- Type of business
 1. Veloxvoice LLC does not provide services to customers engaged in high-volume outbound calling campaigns.
 2. The company maintains enforceable Terms of Use and Acceptable Use Policies, which are clearly outlined in its customer agreements. These policies specify the conditions under which Veloxvoice LLC may refuse, suspend, or terminate service. Veloxvoice LLC partners with a limited group of thoroughly vetted, reputable upstream providers. The company has a strong understanding of these providers' operations, the nature of the traffic they transmit, and their shared commitment to preventing robocalls from passing through their networks.

Network Monitoring

Veloxvoice LLC, Inc employs internal methods and protocols to oversee its network and identify or prevent fraudulent behavior. The company actively reviews daily network usage to spot unusual calling patterns. When suspicious activity is identified, Veloxvoice LLC, Inc requires the customer to address the issue. Depending on the severity, the company may suspend or terminate the customer's service. Veloxvoice LLC, Inc uses its own monitoring tools and does not depend on third-party analytics.

Traceback Requests

Veloxvoice LLC, Inc commits to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate, carry, or process illegal robocalls.

Veloxvoice LLC, Inc has designated an individual as a dedicated point of contact for addressing traceback requests. It either has provided the ITG with the contact information and business hours for that individual, or will do so upon receipt of the first request from the ITG. Veloxvoice LLC, Inc will cooperate with state and federal regulators to prevent any and all illegal robocalls.

The following is contact information to report suspected robocalling activity to Veloxvoice LLC +1 725 229 5306 and william.edwards211@outlook.com.