

Robocall Mitigation Plan for Worldwide Telecommunication Inc.

Website: www.WTILD.com

Company: Worldwide Telecommunication Inc.

Date: September 12, 2025

Version: 1.0

1. Overview

Worldwide Telecommunication Inc. is committed to preventing the origination, transmission, and termination of illegal robocalls on its platform. This Robocall Mitigation Plan outlines the policies, technical safeguards, and monitoring processes to ensure that all traffic originating from our system complies with applicable federal and state regulations, including the TRACED Act and the FCC's Robocall Mitigation Database requirements.

2. Call Authentication (STIR/SHAKEN)

Worldwide Telecommunication Inc. uses interconnected VoIP systems that support SIP-based traffic.

We are actively working with upstream STIR/SHAKEN compliant providers and support authenticated call delivery.

We implement alternate mitigation measures for calls that cannot be authenticated via STIR/SHAKEN (e.g., TDM or legacy interconnects).

3. Robocall Mitigation Measures

Worldwide Telecommunication Inc. employs a layered approach to mitigate illegal robocalls:

Know Your Customer (KYC):

All clients must submit verified business identification and pass KYC verification, including EIN and legal documentation.

Traffic Monitoring and Analytics:

Our systems continuously analyze call patterns and volume spikes to detect suspicious behavior (e.g., high calls-per-minute, short-duration calls, unusual routing behavior).

Blacklists/Spam List Integration:

We utilize multiple real-time databases and blacklists (e.g., Hiya, Nomorobo, TNS Call Guardian) to prevent known bad actors from accessing our system.

Pre-Call Validation:

Calls are screened before transmission for improper caller ID formatting, non-working DID's, and known scam number patterns.

Outbound Dialing Controls:

- Call-per-second (CPS) throttling
- Maximum concurrent call limits
- Time-of-day restrictions
- List scrubbing tools to avoid DNC (Do Not Call) violations

Customer Education and Enforcement:

All customers are provided with onboarding materials and compliance guidelines. Violations of our terms of service (e.g., engaging in illegal robocalling) result in immediate suspension and investigation.

4. Complaint Handling and Traceback

Worldwide Telecommunication Inc. cooperates fully with the Industry Traceback Group (ITG) and law enforcement agencies.

Complaints or traceback requests are responded to within 24 hours.

A dedicated compliance team investigates all flagged activity and takes remedial actions, including call block, customer warnings, or account termination.

5. Point of Contact

Robocall Mitigation Compliance Officer

Name: Bob Gilbert

Email: Bob@WTILD.com

6. Certification Statement

We certify that Worldwide Telecommunication Inc. takes reasonable steps to ensure our platform does not originate illegal robocalls. We will maintain this mitigation plan and update it regularly as the FCC requires.