

Robocall Mitigation Plan

Amtel South Inc.
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1. Amtel South does not control any portion of the telephone network. Amtel South is a white label VOIP reseller and we rely on our upstream providers to monitor and flag potential robocall activity. As such, we are unable to implement STIR/SHAKEN technologies.
2. Amtel South is responsible for provisioning any device that uses our telephone service, and therefore is generally aware of any potential robocall system a customer may request to implement. We will refuse to implement any such system in accordance with federal law and contractual requirements with our upstream providers.
3. Amtel South is a small company that has a direct relationship with our clients. We personally know every user of our services and interact with them on a regular basis. We are familiar with the business practices of every client and can easily inform them of the legal implications related to any potential robocall system.
4. Amtel South is obligated by contract with our upstream providers to avoid, disable, or otherwise ensure that robocall systems are not used by our company or our clients. We have therein agreed to allow call disruptions and/or service discontinuation should robocall systems be used at any time.
 - a. Any upstream provider we contract with is required to implement STIR/SHAKEN solutions per federal law.
 - b. As of September 1, 2025, our upstream providers are BCM One (dba SkySwitch) and White Label Communications, both of which monitor voice traffic in real time to prevent the origination of illegal robocalls. Both include the following protections:
 - i. No outbound calls can show an outbound Caller ID that differs from a phone number owned by the client.
 - ii. No excessive or short dialing is allowed.
 - iii. Call blocking support to flag and block fraudulent calls per the TRACED act (2019).
5. Amtel South responds in a timely manner to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls.
6. Amtel South and its principals has not, at any time in the prior two years, been the subject of a formal Commission, law enforcement, or regulatory agency action or investigation with accompanying findings of actual or suspected wrongdoing due to the filing entity transmitting, encouraging, assisting, or otherwise facilitating illegal robocalls or spoofing, or a deficient Robocall Mitigation Database certification or mitigation program description.