

805 VoIP LLC

ROBOCALL MITIGATION PLAN

805 VoIP LLC (the "Company") is a California-based Managed Service Provider (MSP) specializing in hosted telephony solutions for small and medium-sized businesses. The Company offers resold hosted voice solutions through its underlying upstream carriers.

The Company is fully committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the Industry Traceback Group (ITG) to investigate and halt illegal robocalls. The Company guarantees a response to any inquiries from federal agencies or the ITG within 24 hours of receipt.

1. Regulatory & Company Identification

Legal Entity Name	805 VoIP LLC
FCC FRN / CORES ID	0029550639
USAC 499 Filer ID	833775
CPUC Registration	Registered with Utility Number issued by the California Public Utilities Commission
Primary Place of Business	560 Higuera Street, Suite B, San Luis Obispo, CA 93401
General Contact Email	admin@805voip.com
Website	www.805voip.com

2. Key Personnel & Designated Contacts

Chief Executive Officer (CEO) & Designated RMD Contact

Name: Brent Sarkison

Address: 560 Higuera Street, Suite B, San Luis Obispo, CA 93401

Phone: (805) 549-5400

Email: brent@calteccomputers.net

Technical & Network Operations Director

Name: Daniel Lopez

Address: 560 Higuera Street, Suite B, San Luis Obispo, CA 93401

Phone: (805) 549-5400

Email: Daniel@coastalcommunications.com

3. STIR/SHAKEN Compliance & Underlying Carrier

As a switchless reseller of Voice over Internet Protocol (VoIP) services to business customers, 805 VoIP LLC does not own or operate physical network infrastructure, softswitches, or call-routing hardware. Consequently, the Company does not have direct access to IP call paths or SIP headers.

STIR/SHAKEN authentication compliance is fully executed by the Company's underlying platform and carrier partners.

Underlying Carrier Information

NUSO LLC

Address: 7777 Bonhomme Ave, Suite 1100, Clayton, MO 63105

Phone: (844) 438-6876

Email: serviceorders@nuso.cloud

Call Mitigation Rights

Through its underlying platform provider, the Company reserves the explicit right to:

- Refuse, block, or limit traffic from any customer or entity suspected of originating illegal robocalls, unauthorized spoofing, or invalid caller ID numbers.

- Block originating numbers, terminating numbers, trunks, or specific customer accounts—up to and including immediate termination of service—to prevent fraudulent traffic from transiting the network.

4. Traceback, Inquiry & Response Protocol

- **24-Hour Response SLA:** The Company commits to fully responding to all traceback requests from the ITG, the Traceback Partnership Task Group (TPTG), the FCC, state/local regulatory bodies, and law enforcement within **24 hours** of receipt.
- **FCC Enforcement Bureau Directives:** Upon written notice from the FCC Enforcement Bureau regarding identified illegal traffic, the Company will immediately direct its underlying carrier to block and report the identified traffic and any substantially similar traffic on an ongoing basis.
- **Traffic Justification:** If an internal investigation reveals that flagged traffic is legitimate, the Company will submit a formal written explanation to the Enforcement Bureau detailing the findings and reasonable grounds for that conclusion.
- **Validation & DNO Checks:** The Company utilizes internal tools alongside third-party analytics to check against Do Not Originate (DNO) databases and detect invalid number formats, unassigned area codes, and unallocated number blocks.

5. Know Your Customer (KYC) & Traffic Monitoring

Given the MSP-based nature of its business, 805 VoIP LLC maintains direct, established relationships with all clients from onboarding through ongoing account management.

Identity & Account Verification

- New business accounts undergo multi-factor verification, including electronic/manual identity checks, credit reviews, industry references, and executive background checks.
- Account capabilities and calling limits are strictly restricted until vetting is fully completed.

Network & Traffic Monitoring

To prevent fraudulent activity and High-Volume Short-Duration (HVSD) abuse, the Company continuously monitors call behavior through the following measures:

- Automated data analytics to establish baseline calling profiles and flag irregular traffic patterns.
- Enforcement of call-per-second (CPS) and concurrent session limits.
- Routine audits of call detail records (CDRs) for potential robocalling or telemarketing abuse.

Acceptable Use Policy (AUP) Enforcement

The Company maintains a strict Acceptable Use Policy prohibiting illegal robocalling, caller ID spoofing, and unauthorized HVSD traffic. Any customer found in violation of these policies is subject to immediate suspension or permanent termination of service.

6. Declaratory Certification

805 VoIP LLC certifies that it does not own network infrastructure and has never been under investigation or cited for wrongdoing by any local, state, or federal regulatory agency regarding telemarketing or robocalling violations.

The Company remains committed to regulatory best practices and will update this Robocall Mitigation Plan in accordance with future FCC orders and industry mandates.