



Robocall Mitigation Program Description

VoxRush has implemented a comprehensive Robocall Mitigation Program designed to prevent the origination of illegal robocall traffic, support industry traceback efforts, and comply with all applicable FCC regulations under 47 CFR § 64.6305(a).

Company Name: Chipshot Group, LLC dba VoxRush
FRN: 0037483799

1. Company Overview

Chipshot Group, LLC, doing business as VoxRush, is a U.S.-based telecommunications service provider delivering VoIP and hosted PBX solutions to business customers. We interconnect with the public switched telephone network (PSTN) through wholesale partners.

2. Commitment to Combating Illegal Robocalls

VoxRush is committed to protecting consumers from illegal robocalls and caller ID spoofing. We comply with the FCC's rules under the TRACED Act and actively participate in efforts to reduce unwanted robocall traffic across our network.

3. STIR/SHAKEN Implementation

VoxRush relies on wholesale upstream carriers who have fully implemented STIR/SHAKEN in the IP portions of their networks.

We validate that outbound calls are authenticated, and inbound calls are verified using attestation levels defined under the STIR/SHAKEN framework.

We monitor call signaling to ensure authentication headers are properly passed and preserved.

4. Robocall Mitigation Practices

For any traffic not covered by STIR/SHAKEN, VoxRush has implemented the following robocall mitigation measures:

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Last Revised by: Nelson Chang

Know Your Customer (KYC):

We verify the identity of all customers before activating services. This includes validating business registration information and screening for fraudulent activity.

Traffic Monitoring:

We monitor call patterns for abnormal traffic, such as high call volumes, short-duration calls, or unusual call destinations. Suspicious traffic is flagged for investigation.

Vendor Oversight:

We work with our wholesale partners to ensure their compliance with FCC robocall mitigation obligations, including participation in the Robocall Mitigation Database.

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