

## Robocall Mitigation Program

- Introduction of software to monitor outbound voice traffic in real-time to prevent the origination of illegal robocalls.
- Software provides detailed reporting identifying suspected illegal robocalls and alerts the VSP Gateway if an originated call is:
  - Invalid
  - Unallocated
- Evolution Tech Support Corporation will immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine the caller was attempting to originate unlawful robocalls. Then we either warn them to stop or terminate their service as appropriate.