

Robocall Mitigation Program Description

Company Overview

Telogix Limited is a licensed telecommunications and unified communications service provider offering VoIP, SMS/MMS, AI-driven voice services, and UCaaS solutions in multiple geographies. Telogix delivers services through direct enterprise sales and via its Velocity Partner Program, ensuring all communications adhere to FCC, STIR/SHAKEN, and industry best practices.

Participation in Robocall Mitigation Program

Telogix Limited participates fully in the FCC's Robocall Mitigation Program. The company has implemented authentication and verification protocols across its network to prevent the origination, transmission, or termination of unlawful robocalls.

Mitigation Practices Implemented

a) Call Authentication (STIR/SHAKEN)

- Telogix signs and authenticates calls using STIR/SHAKEN protocols where technically feasible.
- All IP-based traffic is validated before transmission, with attestation levels applied in accordance with industry standards.

b) Traffic Monitoring & Analytics

- Continuous monitoring of outbound and inbound call traffic for patterns associated with unlawful robocalls.
- Automated analytics and fraud detection tools flag suspicious activity for real-time review.

c) Know Your Customer (KYC) Policies

- Strict vetting of customers and resellers prior to onboarding, including identity verification, service-use validation, and contractual prohibitions against unlawful robocalling.
- Ongoing audits of customer use cases to ensure compliance.

d) Enforcement & Remediation

- Immediate suspension or termination of accounts found in violation of robocall mitigation standards.
- Reporting of violators to upstream carriers, industry traceback groups, and regulatory bodies.

e) International & Intermediate Provider Controls

- Telogix requires foreign partners and intermediate providers to demonstrate equivalent robocall mitigation practices.
- Traffic from international gateways is monitored and subject to the same fraud-prevention standards.

Compliance Oversight

Chief Compliance Officer: Armand Bolanos

Email: ulc@telogix.com

Phone: 469-777-8008

Responsible Principals: [List executives/principals as per filing requirements]

Compliance team conducts periodic reviews of call traffic and mitigation measures to ensure program effectiveness.

Certification Statement

Telogix Limited certifies that it has implemented a Robocall Mitigation Program consistent with FCC requirements. The company remains committed to protecting consumers, partners, and networks from unlawful and fraudulent robocalls.

Signed:

Brandon Clark

President

Telogix Limited