



PSN Technology, LLC

Robocall Mitigation Plan (FCC Filing – Public Summary)

Company Information

- **Entity:** PSN Technology, LLC
- **Upstream Provider:** PayG LLC dba SkySwitch (RMD0002940)
- **Compliance Contact:** [Philipp Emma. Manager, 313-792-8082, philipp@psntehc.com]

STIR/SHAKEN Implementation

PSN Technology, LLC is not independently STIR/SHAKEN capable. All outbound calls are originated and signed by our upstream provider, SkySwitch.

Customer Vetting

We employ Know Your Customer (KYC) procedures, including verification of business identity and contact details. Customers must execute agreements prohibiting unlawful robocalling and spoofing. Accounts are screened for unusual traffic prior to activation.

Traffic Monitoring

We monitor customer traffic for anomalies such as high call volumes, short-duration calls, or repetitive patterns. Suspicious activity is investigated promptly; service may be suspended or terminated. Call metadata is retained to support traceback requests.

Cooperation with Enforcement

PSN Technology responds to Industry Traceback Group (ITG), FCC, and law enforcement requests within 24 hours. We maintain customer and routing records and provide a compliance contact for urgent inquiries.

Ongoing Compliance

We review FCC guidance and industry best practices regularly. Staff receive training to identify and escalate potential robocall abuse. This plan will be updated as FCC requirements evolve.