



ROBOCALL MITIGATION PROGRAM DESCRIPTION (FCC FILING)

1. Company Information

- **Company Name** : Alternative Information Systems (AIS)
 - **FCC Registration Number (FRN)** : 0025143579
 - **Contact Person** : John Riek
 - **Title** : Senior Systems Engineer
 - **Phone** : (716) 831-9929
 - **Email** : jriek@aisbuffalo.com
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2. STIR/SHAKEN Implementation

Alternative Information Systems (AIS) provides voice services as a reseller of **Viirtue** and **RingCentral**. Viirtue and RingCentral have fully deployed the **STIR/SHAKEN framework** on their IP-based network in compliance with **FCC** requirements.

As a reseller, Alternative Information Systems (AIS) does not operate the technical infrastructure to sign or verify calls directly. Instead, we rely on our upstream carriers (Viirtue and RingCentral) for the implementation of STIR/SHAKEN.

3. Robocall Mitigation Practices

While our upstream provider performs STIR/SHAKEN authentication, Alternative Information Systems (AIS) implemented additional robocall mitigation measures to ensure our platform is not used to originate unlawful robocalls:

- **Know-Your-Customer (KYC):**
 - We verify the identify and legitimacy of all customers before activating service.
 - We require business documentation (EIN, incorporation papers) for commercial customers.
 - We do not allow anonymous provisioning
- **Traffic Monitoring and Analytics:**
 - We monitor customer traffic of abnormal calling patterns, such as high-volume short-duration calls, sequential dialing, or excessive call attempts.
 - We take immediate corrective actions when suspicious traffic is identified.



- **Customer Enforcement:**

- We maintain strict Terms of Service prohibiting unlawful robocalling.
- Customers found to be originating illegal robocalls are subject to suspension or termination.

- **Complaint and Traceback Handling:**

- We respond promptly to complaints and traceback requests from the **USTelecom Industry Traceback Group** and the **FCC**.
- We fully cooperate with law enforcement investigations of suspicious or unlawful robocalls.

4. Commitment to Traceback Cooperation

Alternative Information Systems (AIS) commits to full cooperation with the **USTelecom Industry Traceback Group** and the **FCC** in investigating suspicious or unlawful robocall traffic. We commit to response promptly to traceback requests and work with our upstream provider to trace and mitigate problematic call traffic.

5. Contact Information for Law Enforcement and FCC

- **Traceback and Compliance Contact :** John Riek
- **Phone :** (716) 831-9929
- **Email :** jriek@aisbuffalo.com

6. Certification Statement

"I, John Riek, Senior Systems Engineer, certified that the foregoing description is true and accurate, and that Alternative Information Systems (AIS) has implemented the above-described robocall mitigation practices in compliance with 47 CFR § 645.6305."

Signature : 

Date : 9-4-2025