



Robocall Mitigation Program Description

Company Name: TopDog Phone, LLC

FRN: 0025652306

Filer Type: Voice Service Provider

Filing Type: Robocall Mitigation Program

1. Certification of No Origination of Illegal Robocalls

TopDog Phone, LLC hereby certifies that we have **implemented a robocall mitigation program** to prevent the origination of illegal robocalls and have **not knowingly or negligently originated unlawful robocall traffic**.

We do not engage in mass calling campaigns and **do not originate traffic that would qualify as autodialed, prerecorded, or artificial voice robocalls**.

2. Description of Mitigation Measures

- **Know Your Customer (KYC):**
We verify the identity of any downstream customers or partners to ensure compliance with FCC rules. We do not provide service to customers that exhibit high-volume robocall behavior.
- **Traffic Monitoring and Pattern Analysis:**
Although our traffic is minimal, we rely on upstream carriers to provide insight or notification if anomalous calling patterns are detected. We will promptly investigate and take corrective action as needed.
- **Call Authentication / STIR/SHAKEN:**
As a non-facilities-based provider, we rely on our underlying carrier(s), who have implemented STIR/SHAKEN, for outbound call signing. We ensure all calls that can be authenticated are passed with full attestation when applicable.
- **Traceback Cooperation:**
We fully cooperate with law enforcement and the Industry Traceback Group (ITG) in identifying the source of illegal robocalls and will respond promptly to traceback requests.
- **Policy Enforcement:**
We reserve the right to terminate service to any client found to be generating illegal robocalls or violating our Acceptable Use Policy, which explicitly prohibits such activity.

3. Internal Compliance Program

- We have designated a compliance officer to oversee robocall mitigation efforts.
- Our staff is trained to recognize potential indicators of robocall abuse.
- We review our practices regularly to stay in alignment with FCC and industry standards.

Contact Information

Compliance Officer:

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