



Robocall Mitigation Plan

For Filing with the FCC Robocall Mitigation Database

Company Name: Bridge Call Inc.

Doing Business As (DBA): Bridge Call Inc.

Headquarters & Data Center: 10 Four Seasons Place, Etobicoke, ON, M9B 6H7, Canada

Website: <https://www.bridgecall.com>

Primary Contact: Saeid Gholibeigi

Email: sgholibeigi@bridgecall.com

Phone: +1 (416) 997-1225

Filing Type: Foreign Service Provider (Canada)

Certification Option: No STIR/SHAKEN Implementation

1. Company Overview

Bridge Call Inc. is a Canadian-based telecommunications company specializing in **VoIP** and **secure online fax solutions** for businesses and healthcare organizations.

Our primary product, the **AFAX™ Platform**, enables customers to send and receive digital faxes using our secure infrastructure. In some cases, AFAX operates as a **cross-border service provider**, where certain fax and call traffic may traverse U.S.-based networks.

2. Robocall Prevention and Monitoring

While AFAX does not currently perform **STIR/SHAKEN** signing of outbound calls directly, **Bridge Call Inc.** has implemented a robust mitigation framework to prevent the origination of illegal robocalls:

- **Strict Customer Vetting**
Every new customer undergoes verification before being granted access to AFAX services. We validate business details, contact information, and payment credentials to ensure legitimacy.
 - **Traffic Pattern Monitoring**
AFAX continuously monitors outbound fax and call traffic to identify unusual patterns or potential spam activity. Any suspicious usage triggers an immediate review, and accounts may be temporarily suspended pending investigation.
 - **Usage Controls**
Access to high-volume faxing and call origination is restricted to verified and trusted customers only, preventing abuse of the platform.
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3. Cooperation with Traceback Requests

Bridge Call Inc. and the **AFAX Platform** fully commit to responding to all traceback requests from the **FCC, law enforcement, or the Industry Traceback Group (ITG) within 24 hours.**

Upon receiving a traceback request, we will:

- Identify the originating customer.
 - Provide call or fax records where required by law.
 - Suspend or terminate accounts involved in suspicious or illegal activity.
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4. Call Authentication and Upstream Carriers

AFAX relies on **trusted upstream carriers** to handle outbound fax and voice traffic that traverses U.S. networks. While **Bridge Call Inc.** has **not yet implemented STIR/SHAKEN** on its infrastructure, we are actively working with our carrier partners to ensure that all calls are signed and authenticated whenever technically feasible.



5. Commitment to Compliance

Bridge Call Inc. is committed to supporting the **FCC's robocall mitigation objectives** and ensuring our platform is **not used for unlawful robocall or spam faxing activities**. Our policies include:

- **Zero tolerance** for illegal robocalls and spam fax transmissions.
- **Immediate suspension** of accounts suspected of violating our terms of service.
- **Ongoing monitoring** of outbound traffic to detect and mitigate potential abuse.

6. Contact for Traceback and Enforcement

For all traceback and enforcement-related inquiries, please contact:

Name: Saeid Gholibeigi

Title: CEO

Email: sgholibeigi@bridgecall.com

Phone: +1 (416) 997-1225

Certification

I certify that the information provided in this Robocall Mitigation Plan is accurate and complete to the best of my knowledge, and that **Bridge Call Inc.** will fully comply with all **FCC traceback requests** and other robocall mitigation requirements.

Authorized Signatory:

Name: Saeid Gholibeigi

A handwritten signature in black ink, appearing to read "S. Gholibeigi", is written over a horizontal line.

Title: CEO

Date: September, 04 2025