

Robocall Mitigation Program Description

eTrepid Inc

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Mechanicsville, MD 20659
FCC FRN: 0037468543

1. Statement of Compliance

eTrepid Inc is a registered voice service provider operating in the United States. We comply with the FCC's robocall mitigation requirements under 47 CFR § 64.6305. We certify that all calls originated on our network are subject to a robocall mitigation program designed to prevent the origination of illegal robocall traffic.

Where technically feasible, we have implemented the STIR/SHAKEN caller ID authentication framework. For portions of our network where STIR/SHAKEN is not yet supported, we maintain robust robocall mitigation practices as outlined below.

2. Mitigation Practices

To ensure that no unlawful robocall traffic originates from our network, eTrepid has adopted the following mitigation measures:

- **Customer Vetting & Onboarding:** Perform Know Your Customer (KYC) checks, verify legitimacy, and deny service to entities with a history of illegal robocalling.
- **Traffic Monitoring & Analytics:** Monitor call patterns, analyze anomalies, and identify suspicious traffic in real time.
- **Call Blocking & Enforcement:** Block calls with invalid/spoofed caller ID numbers and suspend or terminate accounts generating unlawful traffic.
- **Traceback Cooperation:** Respond to traceback requests within 24 hours and cooperate with law enforcement and industry traceback group.
- **Ongoing Compliance:** Regularly review and update practices, and train staff on robocall mitigation obligations.

3. Point of Contact for Compliance

Name: [Insert Compliance Officer's Name]
Title: [Insert Title, e.g., Director of Compliance]
Department: Compliance / Regulatory Affairs
Phone: [Insert Direct Number]
Email: [Insert Compliance Email Address]

4. Certification

eTrepid Inc certifies that it has not been prohibited from filing in the Robocall Mitigation Database by the Commission and that it has implemented the above mitigation measures to the best of its ability in compliance with FCC requirements.