

LRSTEC SERVICES LLC ROBOCALL MITIGATION PLAN

Policies in place on all our customers to avoid any illegal robocall traffic through our service:

1. **Disclosures and Contracts:** All customers are required to disclose physical location, contact information, nature and practices of their business. This gives us a clear understanding of the type of call traffic they will be making and receiving. LRSTEC SERVICES LLC investigates each customer to verify the legitimacy of their business before onboarding them. We also require each new customer to sign a contract stating the services we provide and prohibiting any illegal robocalls through our service. Anyone who violates said contract will be shut down and no longer be able to make calls through our service.
2. **Monitoring and Call Blocking:** We monitor all calls through our service diligently and will act on anything suspicious immediately. If any suspicious activity is caught, we will investigate the cause/source, request explanations from our customers if necessary, and will correct this behavior/prevent recurrence. We will block all calls coming into our service that are deemed as robocalls, as well as block users from making outbound calls to specific numbers that request they no longer want to receive calls from that customer.

LRSTEC SERVICES LLC cooperates fully with investigative authorities, parent and affiliate companies, and the FCC.