

Robocall Mitigation Program Description

Company: InfoTech Enterprise Solutions Inc

FRN: 0037465556

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1. Introduction

InfoTech Enterprise Solutions Inc ("InfoTech") is a Utah-based managed IT and telecommunications provider. InfoTech provides voice services to business end-users through a white-label partnership with SkySwitch. All customer-facing services are offered under the InfoTech brand.

2. STIR/SHAKEN Implementation

InfoTech's customers' calls are originated exclusively on the SkySwitch VoIP platform. SkySwitch has fully implemented the STIR/SHAKEN authentication framework across its network in compliance with 47 CFR § 64.6301(a)(1) and (2). Accordingly, all calls originated by InfoTech are authenticated and signed through SkySwitch's STIR/SHAKEN-enabled infrastructure.

3. Robocall Mitigation Practices

InfoTech employs a robocall mitigation program consistent with 47 CFR § 64.6305(a). This program includes customer vetting procedures, contractual prohibitions against illegal robocalling, monitoring of traffic to identify abnormal patterns, and swift suspension of accounts engaged in prohibited activities. InfoTech responds to traceback requests from the Commission, law enforcement, and the industry traceback consortium within 24 hours and fully cooperates in investigations.

4. Ownership and Control

Principals: Tyler Riggs (Chief Executive Officer) and Jose de Pando (Chief Revenue Officer). InfoTech Enterprise Solutions Inc has no parent companies, subsidiaries, or affiliates.

5. Certification Statement

InfoTech certifies that all originated calls are subject to the robocall mitigation measures described above, that all calls are passed through SkySwitch's fully STIR/SHAKEN-enabled network, and that InfoTech will maintain compliance with 47 CFR §§ 64.6301 and 64.6305.