

## **Robocall Mitigation Program Description**

**Business Name:** Clarion Phone Solutions LLC

**Business Address:** 400 Rella Blvd, Ste 207 #5225, Suffern NY 10901

Clarion Phone Solutions LLC provides VoIP services to end-user customers through an underlying software as a service that implements STIR/SHAKEN on its network. As a reseller, Clarion Phone Solutions LLC does not operate its own SIP infrastructure or perform call signing directly, and therefore complies with FCC requirements through a robocall mitigation program.

To meet our mitigation obligations, Clarion Phone Solutions LLC has established the following procedures:

1. Customer Vetting – We carefully review and verify all new customer accounts before activation (KYC) to prevent use of our service by illegal robocallers.
2. Monitoring and Traffic Review – We monitor calling patterns for suspicious activity, including high call volumes, short duration calls, and other indicators of unlawful robocalling.
3. Traceback Cooperation – We fully cooperate with traceback requests from the FCC, law enforcement, and the Industry Traceback Group (ITG).
4. Remediation – If we identify or are notified of suspicious traffic, we take immediate steps to investigate, suspend, or terminate accounts generating unlawful robocalls.
5. No Affiliates/Subsidiaries – Clarion Phone Solutions LLC operates independently with no parent companies, affiliates, or subsidiaries.

Through these measures, Clarion Phone Solutions LLC ensures that all traffic we originate is subject to a robocall mitigation program consistent with FCC requirements.